<u>Transcript of Comments: ESWS CAP Listening & Learning Session, East High School, Monday, June 27, 2011</u>

Water Conservation Round Table Station:

- Add language to conservation advisory to establish linkage/relationships between conservation and water quality. (In other words, another reason to conserve water may be to reduce pumping that induces contamination flows to wells).
- Emphasize changing statutes to allow or require grey water systems. Expedite trial of demonstration project.
- Under "Public Education & Outreach", propose "Blue Water Challenge" to reinforce conservation habits. (Monona is doing something similar in August.)
- Grey water law what is the actual law that prohibits grey water usage.

Water Supply and Demand Round Table Station:

• E.C.S. – What does this refer to?? (On the map, "why is East Side Water Supply limited?")

Water Quality Round Table Station:

- When will monthly billing start?
- Interested in quality of Wells 11, 23, 29
- Is there more chlorine than there used to be? Smelling chlorine in water.
- Concerned about choice of treatment for Wells 7 & 8 with the understanding that there is a chemical plume from Kipp heading toward Well 8 – VOC treatment?
- Planning should be at 100 year instead of 30 year horizon
- Concerned about stained laundry, although it's gotten better in the last few years
- Glad you replaced main on McCormick old one blew out 2-3x/year.
- Glad to hear Well 15 being taken care of wish it had been done sooner cost seems reasonable

Town Hall Q & A Questions (4:45 – 5:45 pm session)

- How has this process been moving along as far as the CAP meetings?
- What strategies have you used to engage the public & get more public involvement?
- In engaging the public & getting them involved, what impact can they have?
- What will the MWU Board be voting on in July?
- Are you all comfortable drinking the water from your taps?
- Given the priority of UW 15, 8, 7, & new well, will any of those projects occur concurrently?
- Laundry (whites) turning beige.
- Process seems to be moving along.

Town Hall Q & A Questions (4:45 – 5:45 pm session, continued)

- What would happen if the electricity went out?
- How do you balance the different environmental health issues on the east side?
- Has anyone been doing research to see how long the water aquifer will last?
- What are major concerns about water contamination & water quality on the east side?
- Is it possible for all the projects to be accepted/approved?
- What method will be used to remove the PCE?
- Have any of the boards identified which project was more important or higher priority?
- What is the timeline to start the projects?
- Is there one project if done skillfully that would influence or enhance the other projects?

Town Hall Q & A Questions (6:30 – 7:30 pm session)

- Has anyone written a book on the way the EPA sets drinking water standards?
- Are there any water utilities that try to go beyond the standard?
- Do you know of any system that would be able to remove all the sediment from the mains?
- At what time did you become aware of carbon tet at Well 3?
- Should we have similar water quality across the city?
- How do you balance VOC's vs. trace metals?
- How do you communicate about water & public health?
- How does water quality impact trust?
- How do regulatory agencies set standards?