

| Location: | Zoom: https://cityofmadison.zoom.us/j/84094781155?pwd=QmhBV1RVUyticEhENEdKWDhiY0d2UT09 | | |
|----------------|---|--|--|
| Date, Time | Thursday, September 21 st at 1:00 PM 60 minutes | | |
| Documents | The Supervisory Collective, FAQs Roles and Responsibilities | | |
| Note taker: | Jay Winston & CLT Members for Breakouts | | |

| Estimated Time | TSC Member | Торіс | Notes |
|----------------|------------|---|-------|
| Meeting Set-Up | | | |
| 10 Minutes | Jay | Introduction and Welcome-Purpose-Values-Guiding Principles-CLT Intro-Set the stage | |
| 30 Minutes | All | Networking & Breakouts Check in Question Two, 15 minute breakouts | |
| 15 | All | Share Out from Breakouts | |
| 5 | Јау | Wrap Up - Call to Action | |

Coaching and Developing Others

- 1. Can you share a success story from your experience in coaching and developing individuals? What strategies and tactics worked well in that situation?
- 2. Reflect on a research story where you tried something in coaching that didn't go as planned. What did you learn from that experience?
- 3. How comfortable do you feel when it comes to coaching and developing individuals?
 - What aspects of it come naturally to you?
 - Where do you find yourself needing support or improvement?
- 4. What has been your overall experience with coaching and developing individuals?
- 5. How are coaching and individual development typically handled in your agency?
 - What aspects are currently going well?
 - What pain points or challenges do you face in this area?

Building and Developing Teams

- 1. Can you share a success story related to building and developing teams? What strategies and tactics contributed to the success of your team-building efforts?
- 2. Reflect on a research story where your attempts to build and develop a team didn't go as planned. What were the key takeaways from that experience?
- 3. How comfortable are you with the process of building and developing teams?
 - What aspects of team development come naturally to you?
 - Where do you feel you need additional support or development?
- 4. What has been your overall experience with building and developing teams?
- 5. How is team development typically handled in your agency?
 - What aspects are currently going well?
 - What challenges or pain points do you encounter in team development?

Conflict Resolution

- 1. Can you share a success story related to conflict resolution? What specific strategies and tactics were effective in resolving the conflict?
- 2. Reflect on a research story where your attempts at conflict resolution didn't go as planned. What lessons did you learn from that situation?
- 3. How comfortable are you with conflict resolution?
 - What aspects of conflict resolution do you naturally excel at?
 - In which areas do you feel the need for improvement or support?
- 4. What has been your overall experience with conflict resolution?
- 5. How is conflict resolution typically handled in your agency?
 - What aspects are currently going well?
 - What pain points or challenges do you face in resolving conflicts?

Onboarding New Employees

- 1. Can you share a success story related to onboarding new employees? What strategies and tactics contributed to a successful onboarding process?
- 2. Reflect on a research story where your onboarding efforts for new employees didn't go as planned. What insights did you gain from that experience?
- 3. How comfortable are you with the onboarding process for new employees?
 - What aspects of onboarding come naturally to you?
 - Where do you feel you need additional support or improvement?
- 4. What has been your overall experience with onboarding new employees?
- 5. How is the onboarding process typically handled in your agency?
 - What aspects are currently going well?
 - What challenges or pain points do you encounter in onboarding new employees?