## Civil Rights

## Agency Overview

## Agency Mission

The Department of Civil Rights is responsible for ensuring that the rights of all people are respected and that all persons are given equal opportunities to succeed based upon their personal merits. To this end, the Department of Civil Rights vigorously pursues the policies and principles of affirmative action, equal opportunities, disability rights, racial equity, social justice, and environmental justice as an employer and as a community of people who respect the rights and the contributions of every community member.

## Agency Overview

The Agency is responsible for advancing the element of Economy and Opportunity by delivering civil rights education, access, and accountability. The goals of Civil Rights are to assist City agencies and contractors to further diversify their workforces and reduce underrepresentation among women, people of color, and individuals with disabilities; provide additional training venues, subjects, and opportunities for City employees, community members, contractors and their employees; provide more direct contact with under-served segments of the community; and reduce case processing time and increase the number of contracted cases from the Equal Employment Opportunity Commission (EEOC). The department will advance these goals by creating inclusion and meaningful access to resources for all; addressing discrimination by education, investigating, and taking corrective action; and advancing shared prosperity by leveraging resources equitably.

## 2022 Budget Highlights

The 2022 Adopted Budget:

- Includes reductions of $\$ 7,200$ (or $0.3 \%$ ) from the Department of Civil Rights' cost-to-continue to adopted budget. Changes include:
- Decreased memberships to maintain only certification-related memberships for credentialed positions (Onetime Reduction: $\$ 2,700$ )
- A reduction to the agency's other services and expense budget (One-time Reduction: $\$ 4,500$ )
- The 2022 Executive Budget included funding for a 0.6 FTE Community Connector position. This bilingual and bicultural position will administer language access services and connect residents with City programs, services, and resources. Common Council Amendment \#10 added funding to create two additional Community Connector positions (1.2 FTE). The 2022 Adopted Budget includes $\$ 103,500$ in total for the three Community Connector positions ( 1.8 FTE) and assumes that none of the positions start prior to April 11, 2022.


## Budget Overview

Agency Budget by Fund

|  | $\mathbf{2 0 2 0}$ Actual | 2021 Adopted | 2021 Projected | 2022 Request | 2022 Executive | 2022 Adopted |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| General | $1,903,589$ | $2,024,298$ | $2,019,616$ | $2,077,482$ | $2,097,398$ | $2,171,235$ |  |
| Other Grants | 6,132 | 44,420 | 5,085 | 17,400 | 17,400 | 17,400 |  |
| TOTAL | $\mathbf{\$}$ | $\mathbf{1 , 9 0 9 , 7 2 0}$ | $\mathbf{\$}$ | $\mathbf{2 , 0 6 8 , 7 1 8}$ | $\mathbf{\$}$ | $\mathbf{2 , 0 2 4 , 7 0 2}$ | $\mathbf{\$}$ |
| $\mathbf{2 , 0 9 4 , 8 8 2}$ | $\mathbf{\$}$ | $\mathbf{2 , 1 1 4 , 7 9 8}$ | $\mathbf{\$}$ | $\mathbf{2 , 1 8 8 , 6 3 5}$ |  |  |  |

Agency Budget by Service

|  | $\mathbf{2 0 2 0}$ Actual | 2021 Adopted | 2021 Projected | 2022 Request | 2022 Executive | 2022 Adopted |  |  |
| :---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Civil Rights | $1,909,720$ | $2,068,718$ | $2,024,702$ | $2,094,882$ | $2,114,798$ | $2,188,635$ |  |  |
| TOTAL | $\mathbf{\$}$ | $\mathbf{1 , 9 0 9 , 7 2 0}$ | $\mathbf{\$}$ | $\mathbf{2 , 0 6 8 , 7 1 8}$ | $\mathbf{\$}$ | $\mathbf{2 , 0 2 4 , 7 0 2}$ | $\mathbf{\$}$ | $\mathbf{2 , 0 9 4 , 8 8 2}$ |
| $\mathbf{\$}$ | $\mathbf{2 , 1 1 4 , 7 9 8}$ | $\mathbf{\$}$ | $\mathbf{2 , 1 8 8 , 6 3 5}$ |  |  |  |  |  |

Agency Budget by Major-Revenue

|  |  | 2020 Actual | 2021 Adopted | 2021 Projected | 2022 Request | 2022 Executive | 2022 Adopted |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Intergov Revenues |  | - | - | - | $(4,000)$ | $(4,000)$ | $(4,000)$ |
| Investments \& Other Contributions |  | $(100,000)$ | - | - | - | - | - |
| Misc Revenue |  | - | - | $(11,000)$ | - | - | - |
| Transfer In |  | $(27,615)$ | - | - | - | - | - |
| TOTAL | \$ | $(127,615)$ | \$ | \$ (11,000) | \$ $(4,000)$ | \$ (4,000) | \$ (4,000) |

Agency Budget by Major-Expenses

|  | 2020 Actual | 2021 Adopted | 2021 Projected | 2022 Request | 2022 Executive | 2022 Adopted |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Salaries | 1,406,603 | 1,530,730 | 1,560,446 | 1,564,286 | 1,615,520 | 1,687,277 |
| Benefits | 377,199 | 420,332 | 430,180 | 429,201 | 430,598 | 432,678 |
| Supplies | 9,374 | 17,345 | 9,181 | 12,552 | 12,552 | 12,552 |
| Purchased Services | 237,359 | 282,035 | 217,619 | 274,567 | 267,375 | 267,375 |
| Debt \& Other Financing | 1,046 | - | - | - | - | - |
| Inter Depart Charges | 5,753 | 6,631 | 6,631 | 6,631 | 6,631 | 6,631 |
| Inter Depart Billing | - | $(188,355)$ | $(188,355)$ | $(188,355)$ | $(213,878)$ | $(213,878)$ |
| TOTAL | \$ 2,037,335 | \$ 2,068,718 | \$ 2,035,702 | \$ 2,098,882 | \$ 2,118,798 | \$ 2,192,635 |

## Service: Civil Rights <br> Citywide Element: Economy and Opportunity

Service Description
This service is responsible for Affirmative Action, Disability Rights, and Equal Opportunities. The goals of this service are to (1) assist City agencies to further diversify workforce and reduce under-representation among women, people of color, and individuals with disabilities, (2) assist City contractors to further diversify workforce and reduce under-representation among women, people of color, and individuals with disabilities, (3) provide additional training venues, subjects and opportunities, (4) provide more direct contact with under-served segments of the community, and (5) reduce case processing time and increase the number of contracted cases from the Equal Employment Opportunities Commission.

## Major Budget Changes

- Includes $\$ 4,000$ in agency revenues from a state contract to perform work focused on hiring initiatives for people with disabilities.
- Includes $\$ 103,500$ to create three new Community Connector positions (1.8 FTE).
- The 2022 Adopted Budget maintains funding at the current level for the following programs (not including personnel costs):
- Language Access Services: \$132,000
- Racial Equity and Social Justice: $\$ 51,000$
- Neighborhood Resources Team program: \$27,500


## Activities Performed by this Service

- Administration: Manage Civil Rights personnel, initiatives, and budget.
- Language Access: Implement city-wide language access program and coordinate all language requests.
- Disability Rights Compliance: Ensure Americans with Disabilities Act compliance for City assets including playgrounds, polling places, and Metro Transit.
- Employment Opportunities: Operate internship programs and Job Skills Bank, and report on City employee demographics.
- Contractor Responsibilities: Review Affirmative Action Plans, audit contractor affirmative action compliance, and provide technical assistance on affirmative action contract requirements.
- Racial Equity and Social Justice: Provide equity training to City employees, and develop and maintain tools and policy to advance equity in the City.
- Discrimination Complaints: Investigate and process complaints and appeals, and conduct mediation and hearings.

Service Budget by Fund

|  | 2020 Actual | 2021 Adopted | 2021 Projected | 2022 Request | 2022 Executive |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| General | $1,903,589$ | $2,024,298$ | $2,019,616$ | $2,077,482$ | $2,097,398$ | $2,171,235$ |  |
| Other-Expenditures | 6,132 | 44,420 | 5,085 | 17,400 | 17,400 | 17,400 |  |
| TOTAL | $\mathbf{\$}$ | $\mathbf{1 , 9 0 9 , 7 2 0}$ | $\mathbf{\$}$ | $\mathbf{2 , 0 6 8 , 7 1 8}$ | $\mathbf{\$}$ | $\mathbf{2 , 0 2 4 , 7 0 2}$ | $\mathbf{\$}$ |
| $\mathbf{2 , 0 9 4 , 8 8 2}$ | $\mathbf{\$}$ | $\mathbf{2 , 1 1 4 , 7 9 8}$ | $\mathbf{\$}$ | $\mathbf{2 , 1 8 8 , 6 3 5}$ |  |  |  |

Service Budget by Account Type

|  | 2020 Actual |  |  | 2021 Adopted | 2021 Projected |  | 2022 Request |  | 2022 Executive |  | 2022 Adopted |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue |  | $(127,615)$ |  | - |  | $(11,000)$ |  | $(4,000)$ |  | $(4,000)$ |  | $(4,000)$ |
| Personnel |  | 1,783,803 |  | 1,951,062 |  | 1,990,626 |  | 1,993,487 |  | 2,046,118 |  | 2,119,955 |
| Non-Personnel |  | 247,780 |  | 299,380 |  | 226,800 |  | 287,119 |  | 279,927 |  | 279,927 |
| Agency Charges |  | 5,753 |  | $(181,724)$ |  | $(181,724)$ |  | $(181,724)$ |  | $(207,247)$ |  | $(207,247)$ |
| TOTAL | \$ | 1,909,720 | \$ | 2,068,718 | \$ | 2,024,702 | \$ | 2,094,882 | \$ | 2,114,798 | \$ | 2,188,635 |

Line Item Detail

Agency Primary Fund: General

Intergovernmental Revenue

|  |  | 2020 Actual |  |  | 2021 Adopted |  |  | 2021 Projected |  |  | 2022 Request |  | 2022 Executive |  | 2022 Adopted |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| State Revenues Operating |  |  | - |  |  | - |  |  | - |  | $(4,000)$ |  | $(4,000)$ |  | $(4,000)$ |
| TOTAL | \$ |  | - | \$ |  | - | \$ |  |  | \$ | $(4,000)$ | \$ | $(4,000)$ | \$ | $(4,000)$ |

Investments \& Contributions

|  | 2020 Actual | 2021 Adopted |  | 2021 Projected | 2022 Request | 2022 Executive | 2022 Adopted |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Contributions \& Donations | $(100,000)$ | - | - | - | - |  |  |
| TOTAL | $\$$ | $(100,000)$ | $\$$ | - | $\$$ | - | $\$$ |

Misc Revenue

|  | 2020 Actual |  | 2021 Adopted |  |  | ected |  | 2022 Request |  |  |  |  | 2022 Adopted |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Miscellaneous Revenue |  | - |  | - |  | $(11,000)$ |  |  |  |  |  |  |  |  |
| TOTAL | \$ |  |  |  | \$ | $(11,000)$ |  |  |  | \$ |  | \$ |  |  |

Transfer In

|  | 2020 Actual |  |  | 2021 Adopted |  |  |  |  | 2022 Request |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Transfer In From Grants |  | $(27,615)$ |  |  | - |  |  |  |  | - |  |  |  |  |
| TOTAL | \$ | $(27,615)$ | \$ |  |  | \$ |  | \$ |  |  | \$ |  | \$ |  |

Salaries

|  |  | 2020 Actual |  | 2021 Adopted |  | 2021 Projected |  | 2022 Request |  | 2022 Executive |  | 2022 Adopted |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Permanent Wages |  | 1,342,280 |  | 1,486,274 |  | 1,503,645 |  | 1,543,598 |  | 1,543,598 |  | 1,559,038 |
| Salary Savings |  | - |  | $(21,916)$ |  | - |  | $(30,872)$ |  | $(30,872)$ |  | $(30,872)$ |
| Pending Personnel |  | - |  | - |  | - |  | - |  | 47,234 |  | 103,551 |
| Furlough Savings |  | - |  | - |  | $(2,751)$ |  | - |  | - |  | - |
| Premium Pay |  | 34 |  | - |  | 19 |  | - |  | - |  | - |
| Compensated Absence |  | 8,350 |  | 7,533 |  | 7,533 |  | 7,533 |  | 7,533 |  | 7,533 |
| Hourly Wages |  | 43,720 |  | 34,489 |  | 52,000 |  | 34,489 |  | 38,489 |  | 38,489 |
| Overtime Wages Permanent |  | 11,918 |  | - |  | - |  | - |  | - |  | - |
| Election Officials Wages |  | 301 |  | - |  | - |  | - |  | - |  | - |
| TOTAL | \$ | 1,406,603 | \$ | 1,506,380 |  | 1,560,446 |  | 1,554,748 | \$ | 1,605,982 | \$ | 1,677,739 |

Benefits

|  |  | 2020 Actual |  | 2021 Adopted |  | 2021 Projected |  | 2022 Request |  | 2022 Executive |  | 2022 Adopted |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Health Insurance Benefit |  | 175,084 |  | 202,826 |  | 209,051 |  | 202,826 |  | 208,545 |  | 208,545 |
| Wage Insurance Benefit |  | 3,378 |  | 3,629 |  | 4,555 |  | 4,511 |  | 4,511 |  | 4,511 |
| WRS |  | 91,968 |  | 100,323 |  | 100,320 |  | 104,191 |  | 100,334 |  | 101,339 |
| FICA Medicare Benefits |  | 103,381 |  | 109,921 |  | 112,241 |  | 114,040 |  | 113,575 |  | 114,650 |
| Post Employment Health Plans |  | 3,387 |  | 3,633 |  | 4,014 |  | 3,633 |  | 3,633 |  | 3,633 |
| TOTAL | \$ | 377,199 | \$ | 420,332 | \$ | 430,180 | \$ | 429,201 | \$ | 430,598 | \$ | 432,678 |

Supplies

|  | 2020 Actual |  |  | 2021 Adopted | 2021 Projected |  | 2022 Request |  | 2022 Executive |  | 2022 Adopted |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Purchasing Card Unallocated |  | 16 |  | - |  | - |  | - |  | - |  | - |
| Office Supplies |  | 944 |  | 1,700 |  | 944 |  | 1,700 |  | 1,700 |  | 1,700 |
| Copy Printing Supplies |  | 1,302 |  | 2,157 |  | 1,302 |  | 2,157 |  | 2,157 |  | 2,157 |
| Hardware Supplies |  | 49 |  | 600 |  | 732 |  | 600 |  | 600 |  | 600 |
| Software Lic \& Supplies |  | 750 |  | 400 |  | - |  | 400 |  | 400 |  | 400 |
| Postage |  | 4,547 |  | 3,800 |  | 4,436 |  | 3,800 |  | 3,800 |  | 3,800 |
| Books \& Subscriptions |  | - |  | 308 |  | - |  | 308 |  | 308 |  | 308 |
| Work Supplies |  | - |  | 500 |  | - |  | 500 |  | 500 |  | 500 |
| TOTAL | \$ | 7,608 |  | 9,465 | \$ | 7,414 | \$ | 9,465 | \$ | 9,465 | \$ | 9,465 |

Line Item Detail

Agency Primary Fund: General
Purchased Services

|  |  | 2020 Actual |  | 2021 Adopted |  | 2021 Projected |  | 2022 Request |  | 2022 Executive |  | 2022 Adopted |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Telephone |  | 2,994 |  | 1,549 |  | 1,549 |  | 1,496 |  | 1,496 |  | 1,496 |
| Cellular Telephone |  | 48 |  | - |  | 224 |  | - |  | - |  | - |
| Custodial Bldg Use Charges |  | 33,266 |  | 38,383 |  | 38,383 |  | 38,383 |  | 38,383 |  | 38,383 |
| Comm Device Mntc |  | 2,448 |  | 2,070 |  | 2,070 |  | 2,070 |  | 2,070 |  | 2,070 |
| System \& Software Mntc |  | 699 |  | 7,000 |  | 6,625 |  | 7,000 |  | 7,000 |  | 7,000 |
| Mileage |  | - |  | 50 |  | - |  | 50 |  | 50 |  | 50 |
| Conferences \& Training |  | 17,111 |  | 51,000 |  | 3,788 |  | 51,000 |  | 51,000 |  | 51,000 |
| Memberships |  | 8,027 |  | 4,450 |  | 1,568 |  | 4,450 |  | 1,758 |  | 1,758 |
| Storage Services |  | 19 |  | 150 |  | 3 |  | 150 |  | 150 |  | 150 |
| Advertising Services |  | 958 |  | 1,193 |  | 590 |  | 1,193 |  | 1,193 |  | 1,193 |
| Interpreters Signing Services |  | 144,813 |  | 132,000 |  | 132,000 |  | 132,000 |  | 132,000 |  | 132,000 |
| Other Services \& Expenses |  | 23,658 |  | 32,000 |  | 27,500 |  | 32,000 |  | 27,500 |  | 27,500 |
| TOTAL | \$ | 234,040 | \$ | 269,845 | \$ | 214,300 | \$ | 269,792 | \$ | 262,600 | \$ | 262,600 |

Inter-Departmental Charges

|  | 2020 Actual | 2021 Adopted | 2021 Projected | 2022 Request | 2022 Executive | 2022 Adopted |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| ID Charge From Insurance | 5,028 | 5,708 | 5,708 | 5,708 | 5,708 | 9 | 9,708 |  |
| ID Charge From Workers Comp | 725 | 923 | 923 | 923 |  |  |  |  |
| TOTAL | $\mathbf{\$}$ | $\mathbf{5 , 7 5 3}$ | $\mathbf{\$}$ | $\mathbf{6 , 6 3 1}$ | $\mathbf{\$}$ | $\mathbf{6 , 6 3 1}$ | $\mathbf{\$}$ | $\mathbf{6 , 6 3 1}$ |

Inter-Departmental Billings

|  | 2020 Actual |  | 2021 Adopted |  | 2021 Projected |  | 2022 Request |  | 2022 Executive |  | 2022 Adopted |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ID Billing To Landfill |  | - | (736) |  | (736) |  | (736) |  | (757) |  | (757) |
| ID Billing To Monona Terrace |  | - | $(16,122)$ |  | $(16,122)$ |  | $(16,122)$ |  | $(16,589)$ |  | $(16,589)$ |
| ID Billing To Golf Courses |  | - | $(2,207)$ |  | $(2,207)$ |  | $(2,207)$ |  | $(2,271)$ |  | $(2,271)$ |
| ID Billing To Parking |  | - | $(19,530)$ |  | $(19,530)$ |  | $(19,530)$ |  | $(20,096)$ |  | $(20,096)$ |
| ID Billing To Sewer |  | - | $(13,976)$ |  | $(13,976)$ |  | $(13,976)$ |  | $(14,381)$ |  | $(14,381)$ |
| ID Billing To Stormwater |  | - | $(7,356)$ |  | $(7,356)$ |  | $(7,356)$ |  | $(7,569)$ |  | $(7,569)$ |
| ID Billing To Transit |  | - | $(94,346)$ |  | $(94,346)$ |  | $(94,346)$ |  | $(117,145)$ |  | $(117,145)$ |
| ID Billing To Water |  | - | $(34,082)$ |  | $(34,082)$ |  | $(34,082)$ |  | $(35,070)$ |  | $(35,070)$ |
| TOTAL | \$ | - \$ | $(188,355)$ |  | $(188,355)$ | \$ | $(188,355)$ | \$ | $(213,878)$ | \$ | $(213,878)$ |

Position Summary

| Classification | CG | 2021 Budget <br> Adopted |  | Request |  | 2022 Budget Executive |  | Adopted |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | FTEs | Amount | FTEs | Amount | FTEs | Amount | FTEs | Amount |
| AA MGR-18 | 18 | 1.00 | 118,333 | 1.00 | 117,433 | 1.00 | 117,432 | 1.00 | 118,606 |
| ADMIN CLK 1-20 | 20 | 2.00 | 98,193 | 1.00 | 49,352 | 1.00 | 49,352 | 1.00 | 49,846 |
| ADMIN SUPV-18 | 18 | 1.00 | 52,409 | 1.00 | 62,060 | 1.00 | 62,060 | 1.00 | 62,681 |
| AFF ACTION SPEC-18 | 18 | 1.00 | 76,941 | 1.00 | 83,851 | 1.00 | 83,851 | 1.00 | 84,690 |
| CIVIL RIGHTS DIR-21 | 21 | 1.00 | 127,452 | 1.00 | 130,592 | 1.00 | 130,592 | 1.00 | 131,898 |
| CONTRACT COMP SPEC 2 | 18 | 2.00 | 127,488 | - | - | - | - | - | - |
| CONTRACT COMP SPEC 3 | 18 | 1.00 | 73,632 | 3.00 | 212,791 | 3.00 | 212,791 | 3.00 | 214,920 |
| DIS RGTS \& SVS PRG COORD-18 | 18 | 1.00 | 82,908 | 1.00 | 90,452 | 1.00 | 90,452 | 1.00 | 91,357 |
| EO INVESTIGATOR 2 | 18 | 1.00 | 67,831 | - | - | - | - | - | - |
| EO INVESTIGATOR 3 | 18 | 2.00 | 158,201 | 3.00 | 221,759 | 3.00 | 221,759 | 3.00 | 223,977 |
| EQT SOC JUSTICE MGR-18 | 18 | 1.00 | 73,632 | 1.00 | 96,436 | 1.00 | 96,436 | 1.00 | 97,400 |
| EQUAL OPPT MGR-18 | 18 | 1.00 | 111,635 | 1.00 | 113,000 | 1.00 | 113,000 | 1.00 | 114,130 |
| EQUITY COORD-18 | 18 | 1.00 | 91,146 | 1.00 | 90,452 | 1.00 | 90,452 | 1.00 | 91,357 |
| HEARING EXAM-EOC-23 | 23 | 1.00 | 165,094 | 1.00 | 163,835 | 1.00 | 163,835 | 1.00 | 165,473 |
| NEW POSITION | 18 | - | - | - | - | 0.60 | 34,333 | 1.80 | 102,999 |
| PARALEGAL-MEDIATOR 2-18 | 18 | 1.00 | 76,941 | 1.00 | 76,356 | 1.00 | 76,356 | 1.00 | 77,120 |
| PROGRAM ASST 1-20 | 20 | 1.00 | 51,873 | 2.00 | 106,527 | 2.00 | 106,527 | 2.00 | 107,593 |
| TOTAL |  | 19.00 | 1,553,709 | 19.00 | 1,614,896 | 19.60 | 1,649,228 | 20.80 | 1,734,047 |

Salary amounts recorded on this page are for total budgeted salaries; this amount may differ from budgeted permanent wages as presented in the Line Item Detail due to payroll allocations to other funding sources (capital projects, grants, etc.) or inter-agency services are not reflected in this summary page.

