

Permanent Shelter Development Update



Public Information Meeting

May 8, 2023

Thank you for attending. We will begin shortly...

Meeting Technical Housekeeping

- This meeting will be **recorded** and posted to the project page.
- All attendees should be **muted** to keep background noise to a minimum.
- Use the **“chat”** button for technical issues with meeting to troubleshoot with staff to assist.
- Use the **“Q and A”** button to type questions about presentation. Questions will be answered live after the presentation.
- Inappropriate questions may be dismissed.
- Use the **“raise your hand”** button to verbally ask your question. You will be prompted to unmute when it is your turn.

This meeting is being recorded.

It is a public record subject to disclosure.

By continuing to be in the meeting, you are consenting to being recorded and consenting to this record being released to public record requestors.



How to Participate

The screenshot displays a Zoom meeting interface. At the top, a green banner reads "You are viewing City of Madison's screen" with a "View Options" dropdown. Below this is a shared Microsoft Excel spreadsheet showing a calendar for 2019 and 2020. The spreadsheet has columns for months and rows for years. A "City of Madison" window is partially visible on the right. In the center, a dark grey panel contains two audio options: "Phone Call" and "Computer Audio". A blue button labeled "Join Audio by Computer" is positioned below these options, with a red arrow pointing to it. At the bottom of the Zoom interface, there is a toolbar with icons for "Join Audio", "Q&A", "Chat", and "Raise Hand". A red arrow points to the "Join Audio" icon. In the bottom right corner of the Zoom interface, the text "Leave Webinar" is visible.



Make sure to join audio



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Raise your hand to be unmuted
For comments or ask additional questions.



How to Participate

The screenshot displays a Zoom meeting interface. At the top, a green banner reads "You are viewing City of Madison's screen" with a "View Options" dropdown. Below this is a shared Microsoft Excel spreadsheet. The spreadsheet has a header row for years 2019 and 2020, and a row for months from May to August. The name "Sally" is visible in cell A1. The interface includes a "Recording" indicator in the top left, a "City of Madison" name tag on the right, and a central control area with "Phone Call" and "Computer Audio" options. A prominent blue button in the center says "Join Audio by Computer". At the bottom, there are icons for "Join Audio", "Q&A", "Chat", and "Raise Hand", along with a "Leave Webinar" button in the bottom right corner.

To leave the meeting
click here

CITY OF MADISON



Contact Information & Resources

Project Leads:

- Jonathan Evans- Engineering, City of Madison;
Email: jevans@cityofmadison.com
- Linette Rhodes- Community Development Division, City of Madison
 - Email: lrhodes@cityofmadison.com

Panelists May 9, 2023

- Bryan Cooper- Engineering, City of Madison
- Jim O’Keefe- Community Development Director, City of Madison
- Linette Rhodes- Community Development Supervisor, City of Madison
- Casey Becker- Division Administrator, Housing Access & Affordability, Dane County
- Kim Sutter Director of Services- Porchlight, Inc
- Project Website: <https://www.cityofmadison.com/engineering/projects/bartillon-shelter>
- Sign-up for project email updates on the website
 - Updates on closures & work progress will be posted to the project website
 - Recording for this meeting will be posted on project webpage

1904 Bartillon Drive

- The City of Madison and Dane County are collaborating to develop a new, purpose built shelter to primarily serve men experiencing homelessness.
- Click here to watch first [Public Information Meeting held April 18, 2022.](#)



Common Council Action To Date

April 2022

- Authorized the use of 1904 Bartillon Dr as site for a permanent shelter facility

Aug 2022

- Approved the selection of Dimension IV-Madison and team to provide architectural and engineering design services.

Oct 2022

- Approved the selection of Porchlight Inc as the operator of the purpose built shelter.
- Project team began seeking community feedback on design and services (Trauma- Informed Design Assessment)

Community Engagement

Connecting with the community



Who did we engage with?

- **People with Lived Experience**

- Past experience of homelessness, current guests of shelters, those who have chosen not to access shelter

- **Service Providers**

- Service providers and other stakeholders who provided their perspectives regarding service needs

- **Neighborhoods and Businesses near Bartillon Drive**

- gas stations, child and adult care centers, car dealerships, bars, etc.

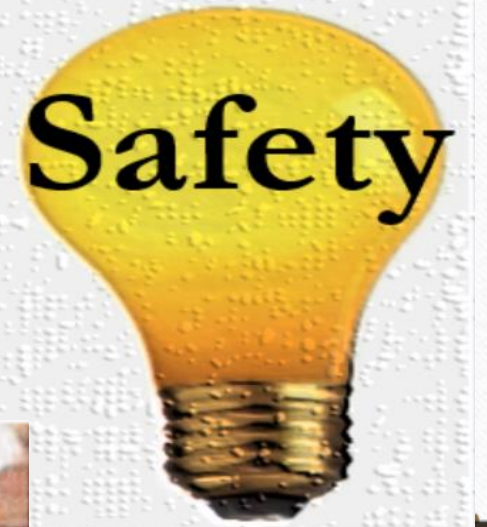
How were they engaged?

- **Surveys:** A survey was created with a QR code and made available to the public. The survey had 190 responses and was categorized for people with lived experience of homelessness (27 responses), service providers (113 responses), and neighbors (50 responses).
 - **Door to Door:** Businesses in the Bartillon area were contacted and invited to give feedback about the new shelter via participation in the survey.
 - **Email:** Surveys were sent out via email through the Homeless Services Consortium listserv. The listserv has approximately 500 members who were urged to share the survey among their networks.

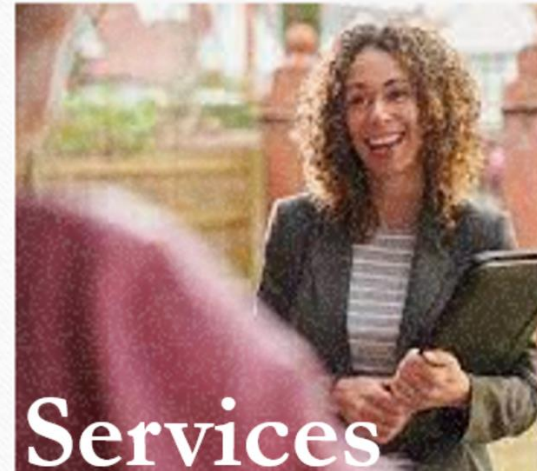
Trauma Informed Design Assessment

- Shopworks Architecture
- Interviews, Focus Groups, Surveys
 - Staff and guests of Zeier Road, Dairy Drive, Beacon, Salvation Army shelter locations
 - Other service providers
 - Other individuals accessing homeless services
- A total of 145 people
 - 77 service providers
 - 68 people accessing services
- [Trauma Informed Design Report](#)

Themes



- ✓ Safety
- ✓ Services
- ✓ Design



A glowing yellow lightbulb is centered on a white background with a subtle grid pattern. The word "Safety" is written in a large, bold, black serif font across the middle of the lightbulb. The lightbulb has a realistic glow and a visible base.

Safety

Safety Concerns of Shelter Users

- Top 3 answers
 - People who have been **drinking or using drugs** who may cause trouble
 - Theft of person's **belongings**
 - People who have untreated **mental health issues** who may cause trouble

Security Features Requested By Users

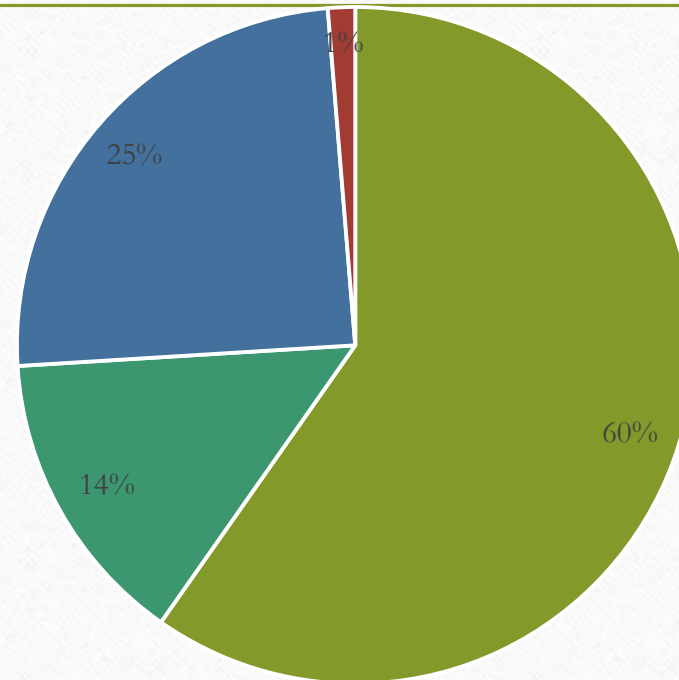
- Top 3 responses
 - **Storage** for personal items
 - More **privacy** in sleeping spaces
 - **Security staff**

Neighborhood Relations- Safety Features

- How important are the following safety features for our shelter guests and the community?
- Top 3 responses
 - **Contact information** for shelter and outreach staff
 - Increased **lighting**
 - Surveillance **cameras**

Community Acceptance

- Have shelter guests expressed concerns of being accepted by the community around the shelter?



■ Yes ■ No ■ Not applicable ■ Prefer not to answer



Services

Services in High Demand

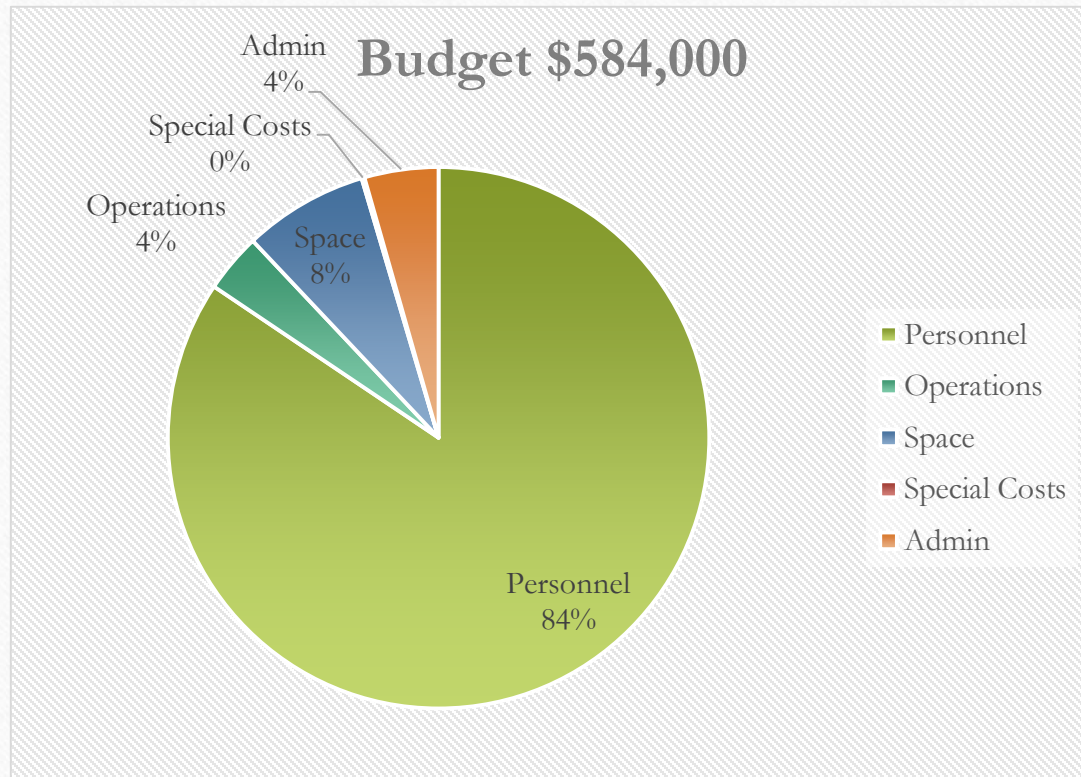
- Service Providers top responses for onsite services in highest demand:
 - **Housing**
 - **Behavioral Health**
 - **Case Management**
- People with lived experience top responses for most helpful onsite services:
 - **Transportation** services
 - Help finding **housing**
 - Someone to talk to about **mental health & basic health care** issues

Current Engagement Partners About Services

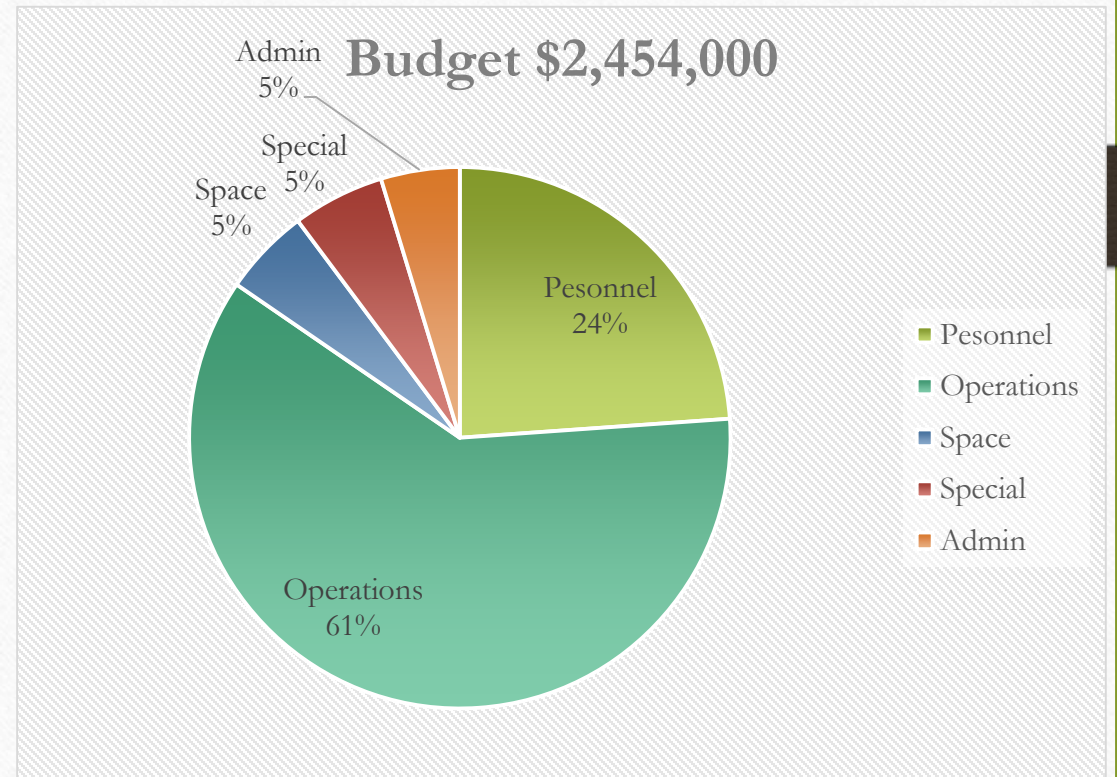
- Porchlight, Inc
- Nurse Disrupted, Inc
- Madison Street Medicine
- Kabba Recovery Services
- Catalyst for Change
- The Beacon
- City Community Development Division
- Dane County Housing Access & Affordability
- Dane County Human Services
- Homeless Services Board of Directors Liaison
- Dimension IV Madison Design Group
- City Engineering

Budget Considerations

2019 Expenses (pre-pandemic)



2022 Expenses





Design

Council & County Board Action To Date

Nov 2021

- Adopted 2022 Capital Budget, between City of Madison and Dane County authorized up to \$9 million for capital. [\$6 million City of Madison/ \$3 million Dane County]

Nov 2022

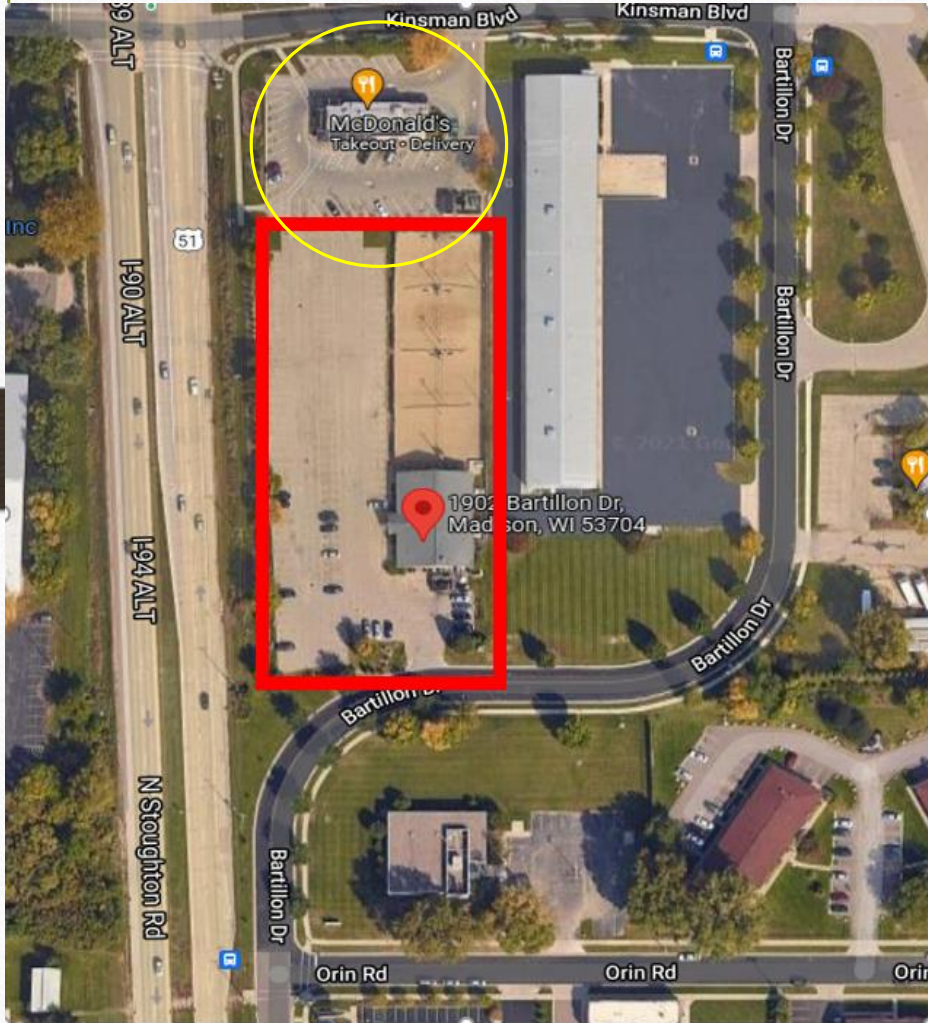
- Adopted 2023 Capital Budget, adding \$11 million from City of Madison, Dane County and federal funds. Securing up to \$21 million for capital costs

Design Recommendations From Survey

Top 4 responses:

- A **warm safe** space that offers some **privacy**
- Ensure a safe space for **storage** of belongings
- Space for services focused on **housing** and **behavioral health**
- **Safety** features inside and outside of the building

Design Considerations



- Located in a Transit Overlay District (TOD)
 - Requires at least 2 stories and affects set backs
- Sustainability is a Priority
 - Focus on reducing operating costs and achieving City goals
- Purchase of McDonalds site
 - Allows for future phases and better site access
- Percentage for Arts Ordinance
 - Requires 1% of budget to support public art at site.

Other Design Considerations

- Sleeping pods for up to 250 clients
 - 5 sleeping areas supporting 30-50 beds
 - Smaller sleeping area for safety of clients
- Commercial kitchen
 - Brings food service in house vs catering
- Isolation and Quarantine Rooms
 - Replaces pay to stay rooms

Design Considerations

SHELTER
(INTAKE/LOBBY)
1,801 SF

HYGENE
(TOILETS/SHOWERS)
3,190 SF

HEALTH
395 SF

NUTRITION
5,770 SF

SHELTER
DAY USE
1,520 SF

OFFICE
1,612 SF

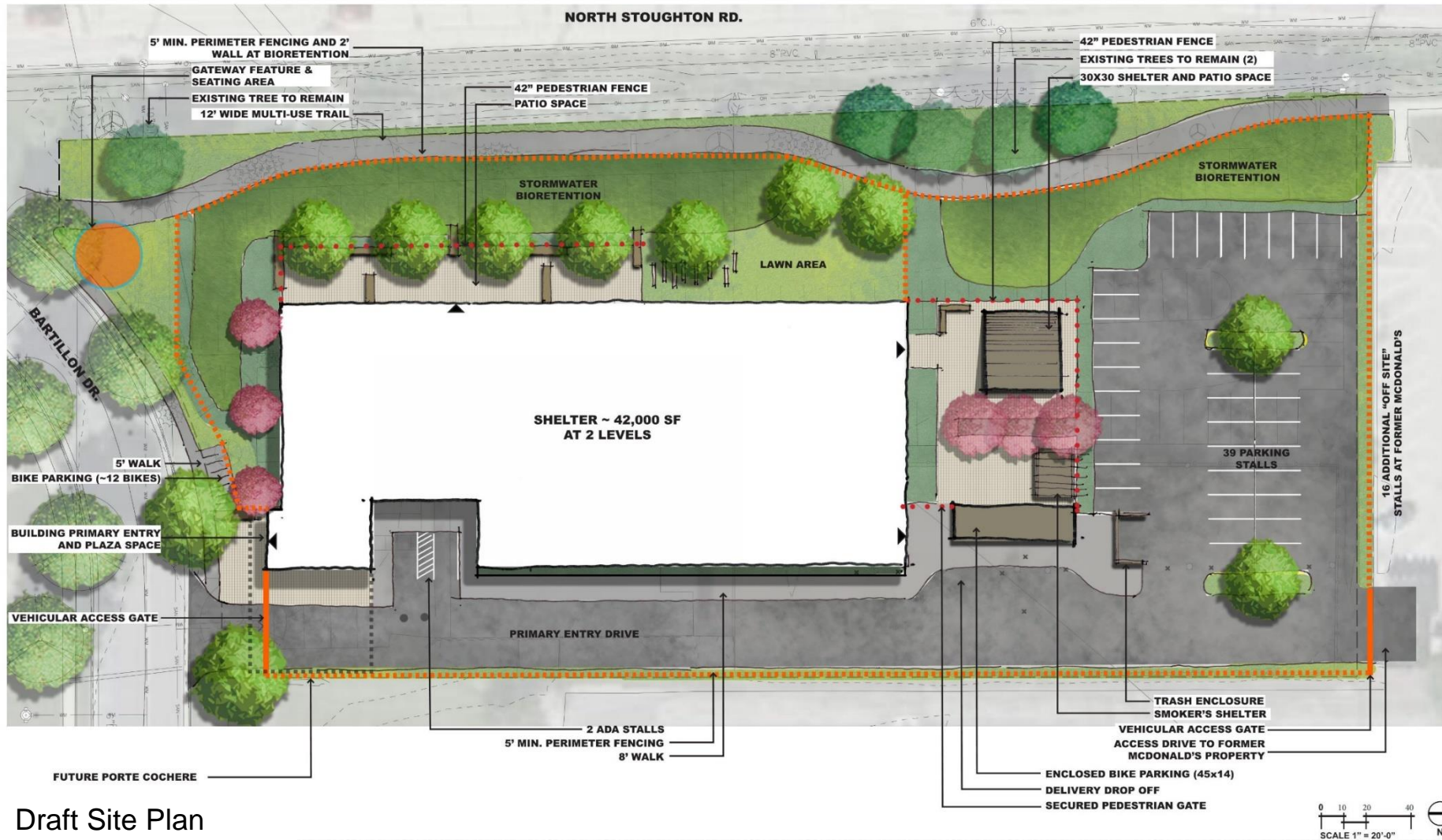
SHELTER BACK
OF HOUSE (BOH)
4,916 SF

SLEEPING
15,180 SF

CIRCULATION
3,840 SF SF

SUMMARY	SQUARE FOOTAGE	PERCENTAGE
Shelter (INTAKE, LOBBY)	1,801	5%
Hygiene	3,190	8%
Health	395	1%
Nutrition	5,770	15%
Sleeping	15,180	40%
Shelter - Day Use	1,520	4%
Office	1,612	4%
Shelter - BOH	4,916	13%
Circulation	3,840	10%
Total Net SF	38,224	100%
Efficiency	10%	
TOTAL Gross SF	42,046	

Design Considerations



Draft Site Plan

TENTATIVE

1904 Bartillon Project Schedule

