

# OUR CITY OF MADISON



TeamCity Change Leadership  
Session 10: Resilience

# As we're getting settled . . .



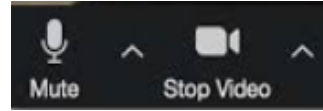
CHAT your  
response

*During the past month, what makes you  
feel joy in the work you do?*

# Tech Check



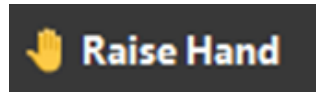
**Rename:** Name, Pronouns, Agency



**Mic and Video Test**



**Chat**



**Raise Hand**



**Turn off your VPN**

Link in Chat

**Grab a Copy of the Handouts**

*Disruption? Try logging out and logging back in again.*

# Introductions, Announcements & Shoutouts!

# TeamCity Change Leader Role



Lead with City  
Values



Support Priorities



Create Culture of  
Innovation &  
Change



# Group Agreements

Inclusion as a  
mindset and  
behaviors

Open to Growth  
and Change

Be Present and  
Focused

Impact vs.  
Intent

Pause,  
Paraphrase,  
Inquire

Hard on  
Systems, Soft  
on People

Lead with City  
Values

Share the Space

# Today

Time	Topic
8:30	Welcome, Announcements, and Shout Outs
8:40	Leading Change Questions
9:00	Resilience and its Role in Enabling us to Successfully Navigate Change
9:45	Mayor's Priorities featuring Sustainability and Resilience Manager, Jessica Price
9:55	Next Session

# Questions from September



How can we support people along the individual change journey?



How can we manage the pace and timing of change?



How do we create the felt need and sense of urgency?

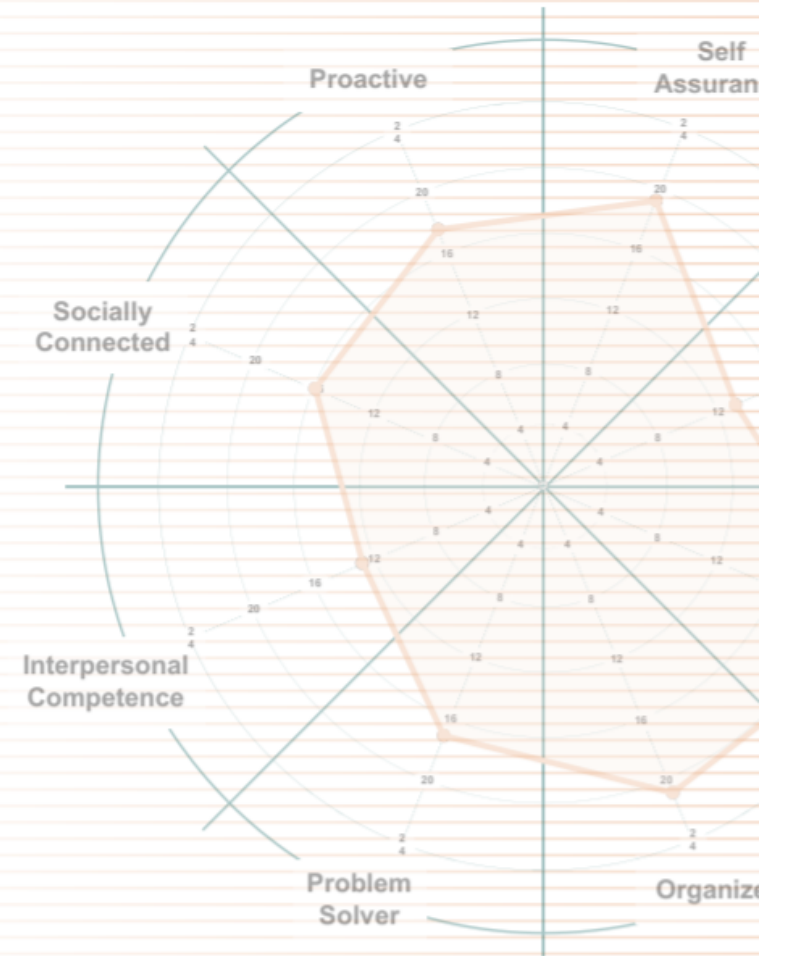


# Last Month's Application/ Reflection

*Grab your score!*

## Your Resilience Quotient

- Identify the level of your personal resilience in the face of change
- Explore eight dimensions of your resilience
- Recognize what you can do to enhance your overall resilience
- Discover how to grow your resilience
- Develop a personal plan for strengthening your resilience



# Notice of Recording

*This recording is considered public record subject to disclosure.*

*By continuing to be in the meeting, you are consenting to being recorded and consenting to this record being released to public record requestors who may see you, your home and your family members in the recording. You have the option to turn off your camera and participate with audio only.*

NOTE: This recording will be made available on the TCL website via MediaSite

# Resiliency Breakout

Introduce

- Name, Your Pronouns, Dept.

Discuss

- What kind of support can we provide each other to strengthen our individual and collective resilience?

Designate

- 1 person to share during debrief

# Dive Deeper into Resiliency

## Upcoming Courses

10/13	<u><a href="#">How Challenging Times Can Lead to Growth</a></u>
10/25 – 11/15	<u><a href="#">Cultivating Wellness 4-Part Series</a></u>
11/9	<u><a href="#">Appreciation in the Workplace</a></u>

## 24/7 Resources

- [FEI Workforce Resilience Website](#) (Username: Madison)
- [EAP](#) Newsletter (Monthly, to all Employees)
- [Well Wisconsin / WebMD Website](#)
- [Building Resiliency Series Resources](#)

Missed some of that? No worries . . .

**LINKS INCLUDED**  
in follow-up  
email

# City's Priorities



## COVID-19

- Keep community safe
- Health & economic recovery



## Sustainability

- Combat climate change
- 2030 100% renewable goal



## Racial Equity & Social Justice

- Police reform
- Reimagining public safety



## Transportation

- Bus Rapid Transit



## Housing

- Availability
- Affordability



# OUR CITY OF MADISON

Next Meeting    **Monday, December 13<sup>th</sup>**  
8:30 – 10:00AM