



UNDERSTANDING YOUR NEW MUNICIPAL SERVICES BILL

We've updated our bill layout to be more user-friendly.

Changes and tips for understanding your service are highlighted below.

A Account Information
Customer & account number

B Charges
Previous balance
Current charges
TOTAL AMOUNT DUE

C Payment Options
Pay online, by phone, or in person

D Messages
This is where you will find important information and updates

E Mail-in Payment Stub
Detach along dotted line to send with mail-in payments

F Current Charges
Detail of total monthly charges for municipal services

City of Madison Municipal Services Bill
Billing Info: (608) 266-4641 | municipalbilling@cityofmadison.com Page 1 of 2

SAMPLE RESIDENT
608 WATER ROX DR

CUSTOMER TYPE: RESIDENTIAL

PRES. READ DATE	PREV. READ DATE	METER #	SERVICE	DAYS	PRES. READ	PREV. READ	USAGE IN GAL.	TYPE
12/07/2022	10/29/2022	999999999	WATER	38	383147	387178	4031	EST

PREVIOUS BALANCE \$79.62
PAYMENTS \$0.00
ADJUSTMENTS \$0.00
PENALTY \$0.00
BALANCE FORWARD \$79.62
CURRENT CHARGES \$108.81
TOTAL AMOUNT DUE \$188.43
DUE DATE 12/07/2022
1% late charge is added after due date

Services rendered on this bill may include: Landfill, Resource Recovery, Sewer, Stormwater, Urban Forestry, and Water.

Pay Online
You can pay online at cityofmadison.com/epayment

Pay By Phone
Call (877) 822-8414 to pay your bill by phone.
Pay from checking or savings; \$1.95 service fee. Pay from debit or credit card (MasterCard, Visa, Discover). \$2.95 service fee, \$500 payment limit.

Pay in Person
Pay by cash, check, money order, debit, or credit card (MasterCard, Visa, Discover).

Madison Water Utility Office
Mon - Fri 7:30 am - 4:00 pm
After hours drop box: checks only.
119 East Olin Ave.
Madison, WI 53713

City of Madison Treasurer's Office
Mon - Fri 8:00 am - 4:30 pm
City County Building, Room 107
210 Martin Luther King Jr. Blvd
Madison, WI 53703

Take advantage of these City of Madison programs

- City of Madison Customer Assistance Program - To qualify for the MadCAP program you must: meet income requirements, have the municipal services bill in your name, and if you are the homeowner, you must participate in Madison Water Utility's Home Water Conservation Program.
- Toilet Rebate Program - Get a \$100 bill credit for replacing an old toilet with an EPA WaterSense rated model.
 - Limit one per residential customer, 20 per non-residential customer at each property address.
 - Bill credits are first-come, first served until funding is exhausted.

Find out more: Call (608) 266-4641 or visit www.madisonwater.org

Keep this portion for your records.
Return bottom portion with your payment.

Madison Municipal Services Bill
119 E Olin Ave.
Madison, WI 53713-1431

MY CONTACT INFORMATION HAS CHANGED
Fill out form on back to change name, address, phone or email.

BILL 30004
608 WATER ROX DR

CUSTOMER NUMBER	ACCOUNT NUMBER	PARCEL NUMBER	Total Due	Bill Date	Due Date
103456789	00090210	07089101124	\$188.43	12/07/2022	01/02/2023

Amount Enclosed: _____

Make Checks Payable and Mail To:

SAMPLE RESIDENT
608 WATER ROX DR
MADISON, WI 53713

CITY TREASURER
PO BOX 2997
MADISON, WI 53701-2997

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CUSTOMER NUMBER 103456789 ACCOUNT NUMBER 00090210 BILL NUMBER 300004 BILL DATE 12/07/2022 Page 2 of 2

LANDFILL RATES WENT INTO EFFECT 04/02/2021

Landfill Remediation				\$0.50
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SEWER RATES WENT INTO EFFECT 05/01/2022 (608) 266-4751

City Sewer Demand 3/4" Meter				\$8.17
MMSD Treated Demand 3/4" Meter				\$6.84
City Sewer Service	4.013	gallons at	0.001396	\$5.60
MMSD Treatment Service	4.013	gallons at	0.003230	\$12.96
MMSD Treatment Service-Metered	4.013	gallons at	0.003230	\$12.96
Sewer Sub Total				\$46.53

SPECIAL CHARGES RATES WENT INTO EFFECT 01/01/2022 (608) 243-5899

Urban Forestry Residential Resource Recovery				\$7.98
Resource Recovery				\$5.30
SPECIAL CHARGES Sub Total				\$13.28

STORMWATER RATES WENT INTO EFFECT 04/01/2022 (608) 266-4751

Stormwater Base				\$2.05
Stormwater ImperVIOUS	2.595	sq. ft. at	0.003360	\$8.72
Stormwater Pervious	1.457	sq. ft. at	0.000250	\$0.36
Stormwater Sub Total				\$11.13

WATER RATES WENT INTO EFFECT 07/02/2020 (608) 266-4641

Water Base Charge 3/4" Meter				\$22.26
Water Consumption Tier 1	3.900	gallons at	0.003730	\$14.25
Water Consumption Tier 2	113	gallons at	0.004930	\$0.56
Water Sub Total				\$37.37

CURRENT CHARGES \$108.81

PLEASE INDICATE IF ANY OF THE FOLLOWING HAS CHANGED SINCE YOUR LAST STATEMENT:
Make sure you mark the box on the front of the bill stub.

SAMPLE RESIDENT
608 WATER ROX DR
MADISON, WI 53713

CUSTOMER NUMBER	ACCOUNT NUMBER	PARCEL NUMBER
103456789	00090210	07089101124

CUSTOMER NAME _____
ADDRESS _____ APT _____
CITY _____ STATE _____ ZIP _____
EMAIL _____ PHONE _____

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