

## UNDERSTANDING YOUR NEW MUNICIPAL SERVICES BILL

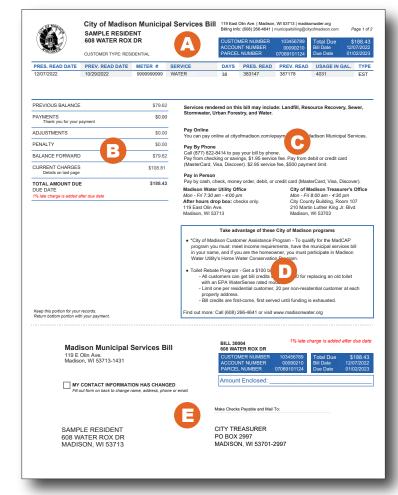
We've updated our bill layout to be more user-friendly.

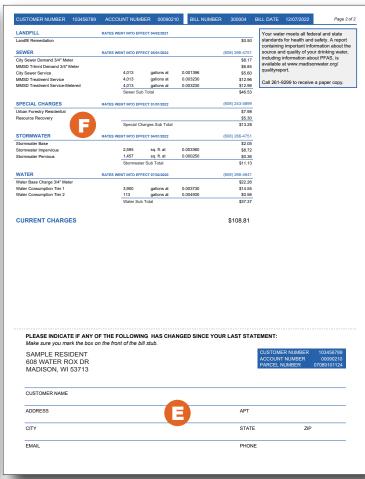
Changes and tips for understanding your service are highlighted below.

- Account Information
  Customer & account number
- Charges
  Previous balance
  Current charges
  TOTAL AMOUNT DUE
- Payment Options
  Pay online, by phone, or in person
- Messages
  This is where you will find important information and updates
- Mail-in Payment Stub

  Detach along dotted line to send with mail-in payments
- Current Charges

  Detail of total monthly charges for municipal services





Bill Page 1 Bill Page 2