Making Order Out of Chaos

Federal & State Employment Laws Affecting Supervisors

Supervising the Modern Workforce Can Be Like:

- Herding Cats:
- http://www.hulu.com/watch/322307

Federal & State Laws

- Awareness vs. Competency vs. Expertise
 - Today Awareness
 - As a Supervisor Competence
 - HR & OCA Experts

Hiring Employees

- EEO Laws Local, State & Federal
- Pregnancy Discrimination Act
- Americans With Disabilities Act
- VERRA
- Age Discrimination in Employment Act
- Bankruptcy Laws/FCRA (credit checks)
- Immigration Control Reform Act 1986
- Equal Pay Act
- NLRA (collective bargaining/unions)

Supervising Employees

- All of the forgoing laws apply plus
 - Fair Labor Standards Act paying of wages and overtime
 - Harassment/Discrimination Laws & EMPLOYER'S WORK RULES (Don't forget our APM's)
 - Anti-retaliation provisions –
 discrimination/harassment & other such as ERISA
 - FMLA Family & Medical Leave Act
 - ADA Reasonable Accommodations

Supervising Employees

- Worker's Compensation
- Drug Testing safety sensitive designated by federal laws & contracts
 - Random testing
 - For Cause
 - Compliance/chain of custody

Supervising Employees

- Leave Time
 - Annual Leave (vacation)
 - Floating Holiday
 - Sick Leave
 - Holiday Leave designated in ordinance and contracts – what about religious holidays not covered there?

Common Employee Issues

- Harassment/Discrimination
- https://www.youtube.com/watch?v=HqEltrQqbM
- FMLA/ADA often an employee takes FMLA and returns to the workforce with a disability accommodation
- Grievances workplace complaint

Common Employee Issues

- Ethics Laws
- Leave Abuse
- Tardiness
- Physical Appearance/Uniforms/Equipment
- Personal Issues (EAP)
- Violence in the Work Place
 - Internal Threats
 - External Threats

Common Employee Issues

- Injuries
 - Worker's Compensation
 - OSHA
 - Investigation
 - internal or external
 - Criminal or merely work rule issue

Termination

- Layoff's & Furloughs process
- Termination/Firing -
 - Just Cause Standard
 - Appeals
 - Non-Reps Personnel Board
 - Unions Arbitrator & Union Representation

- Maintains Their Competency in Employment Laws
 - Joins Professional Associations/Trade Groups
 - Attend Seminars
 - Reads Professional Journals
 - Subscribes to Listservs
 - Communicates regularly with HR/OCA

- Clearly Communicates Standards and Expectations
 - Standards for Success
 - Standards for Promotion
 - Work Rules/APM's
 - Dress Codes

- Is Cool Under Pressure
 - Yields rational defensible decisions and not emotionally based decisions
 - Treats all employees fairly and equally
 - Can testify without reservations/hesitations
 - Keeps confidential matters confidential

- Actually Supervises-
 - Know the job duties of each position you supervise
 - Observes work product employee conduct
 - PRAISE (publicly) as well as CRITIQUE (privately)
 - DOCUMENTS, DOCUMENTS (not recorded when it occurred then it didn't happen)
 - "No good decision was ever made in a swivel chair." Gen. George S. Patton, Jr.

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