# Metro Transit

# Agency Overview

# **Agency Mission**

The mission of Metro Transit is to provide safe, reliable, convenient, and efficient public transportation to the residents and visitors of the Metro service area.

### **Agency Overview**

The Agency is responsible for the operation, planning, development, and coordination of the public transit system in the Madison metropolitan area.

### 2018 Budget Highlights

The 2018 Executive Budget includes funding for:

- A decrease in diesel costs based on locked contract rates for 2018 (\$800,000).
- A ridership survey to evaluate the bus stop and route system design for improved equity (\$6,000).
- o A shuttle service during the Monroe Street reconstruction in 2018 funded fully by the capital budget.

The Executive Budget anticipates the loss of Medicaid (MA) Waiver funding for the Paratransit program. The loss of funding is the result of changes in the State Family Care program that will allocate this funding through Managed Care Organizations (MCO's). As a result of the lost funding, Paratransit services will be delivered through contracts rather than in-house services. Drivers currently assigned to Paratransit routes will be incorporated into existing vacancies in the Fixed Route service; no layoffs are anticipated. In addition to contract services, the following service changes will be implemented in 2018:

- Increase ride fare from \$3.25 to \$4.00.
- Change the origin-to-destination service to curb-to-curb instead of door-to-door.
- Establish parameters for subscription service riders.
- Eliminate the leave attendant service option.
- Cash fare payment instead of ticket and billing option.

Budget Overview

# Budget by Service (All Funds)

	2016 Actual	2017 Adopted	2017 Projected	2018 Request	2018 Executive
Revenue					
Fixed Route	(51,898,592)	(41,678,928)	(41,423,643)	(41,564,511)	(41,952,146)
Paratransit	(5,183,839)	(5,513,300)	(5,405,137)	(1,710,000)	(1,710,000)
Total Revenue	\$ (57,082,432)	\$ (47,192,228)	\$ (46,828,779)	\$ (43,274,511)	\$ (43,662,146)
Expense					
Fixed Route	57,716,132	50,409,868	50,603,563	48,503,473	48,911,628
Paratransit	6,746,683	8,662,791	8,105,647	7,140,487	7,119,967
Total Expense	\$ 64,462,815	\$ 59,072,659	\$ 58,709,210	\$ 55,643,960	\$ 56,031,595
Net General Fund	\$ 7,380,384	\$ 11,880,431	\$ 11,880,431	\$ 12,369,449	\$ 12,369,449

# Budget by Fund & Major

Fund: Metro Transit

	2016 Actual	2017 Adopted	2017 Projected	2018 Request	2018 Executive
Revenue					
Intergovernmental Revenues	(36,341,652)	(32,139,000)	(32,189,000)	(28,170,000)	(28,170,000)
Charges for Services	(13,977,015)	(13,908,300)	(13,853,651)	(14,959,000)	(14,959,000)
Misc Revenue	(83,688)	(47,500)	(300,000)	(145,511)	(145,511)
Other Finance Source	(6,669,615)	(931,828)	(320,528)	-	(387,635)
Transfer In	(10,462)	(165,600)	(165,600)	-	-
Total Revenue	\$ (57,082,432)	\$ (47,192,228)	\$ (46,828,779)	\$ (43,274,511)	\$ (43,662,146)
Expense					
Salaries	28,318,863	29,455,816	28,824,853	28,055,356	27,951,892
Benefits	13,746,223	11,002,997	11,299,106	11,193,997	11,400,100
Supplies	5,919,000	5,725,100	5,822,346	4,560,000	4,560,000
Purchased Services	8,521,085	9,516,890	9,391,050	8,476,020	8,482,520
Debt & Other Financing	6,753,223	1,979,064	1,979,064	1,979,064	2,186,909
Inter Departmental Charges	1,204,421	1,392,792	1,392,792	1,379,523	1,450,174
Total Expense	\$ 64,462,815	\$ 59,072,659	\$ 58,709,210	\$ 55,643,960	\$ 56,031,595
Net General Fund	\$ 7,380,384	\$ 11,880,431	\$ 11,880,431	\$ 12,369,449	\$ 12,369,449

Service Overview

#### **Service: Fixed Route**

#### Service Description

This service is responsible for: (1) planning and coordinating all fixed route transit improvements and programs, and (2) the repair and maintenance of Metro transit bus fleet. The goal of this service is to provide transportation for customers to a comprehensive network of destinations throughout the City.

#### 2018 Planned Activities

- Continued funding for four leased facilities: 1)1245 East Washington Avenue 2)Middleton Bus Garage 3)Building & Ground Facility on Pennsylvania Avenue and 4)North Transfer Point Park & Ride.
- Continued funding for advertising contracts.
- Continued funding for the general liability insurance contract.

#### Service Budget by Account Type

	2	2016 Actual	2017 Adopted	2017 Projected	2018 Request	2018 Executive
Revenue		(51,898,592)	(41,678,928)	(41,423,643)	(41,564,511)	(41,952,146)
Expense		57,716,132	50,409,868	50,603,563	48,503,473	48,911,628
Net Service Budget	\$	5,817,540	8,730,940	\$ 9,179,920	\$ 6,938,962	\$ 6,959,482

#### Service: Paratransit

#### Service Description

This service provides paratransit services for customers with disabilities in need of transportation services for work, post-secondary education, medical needs, sheltered workshops, and other personal purposes. In 2018, the service will change to meet ride demand via external contracts to meet the minimum Americans with Disabilities Act (ADA) requirements as a result of the State of Wisconsin's Family Care program implementation in Dane County in 2018.

#### 2018 Planned Activities

- Provide paratransit services through contracted service providers.
- Increase ride fare from \$3.25 to \$4.00.
- Change the origin-to-destination service to curb-to-curb instead of door-to-door.
- Establish parameters for subscription service riders.
- Eliminate the leave attendant service option.
- Accept cash fare payment only instead of ticket and billing option.

# Service Budget by Account Type

	2016 Actual	2017 Adopted	2017 Projected	2018 Request	2018 Executive
Revenue	(5,183,839	) (5,513,300)	(5,405,137)	(1,710,000)	(1,710,000)
Expense	6,746,683	8,662,791	8,105,647	7,140,487	7,119,967
Net Service Budget	\$ 1,562,843	\$ 3,149,491	\$ 2,700,511	\$ 5,430,487	\$ 5,409,967

Line Item Detail

Overtime Wages Hourly

Election Officials Wages

TOTAL

# Agency Primary Fund: Metro Transit

# **Intergovernmental Revenues**

Intergovernmental Revenue	<u> </u>						
		2016 Actual	2017 Adopted		2017 Projected	2018 Request	2018 Executive
Federal Revenues Operating		(6,331,736)	(6,550,000)		(6,550,000)	(6,500,000)	(6,500,000)
Federal Revenues Capital		(4,777,994)	(144,000)		(144,000)	-	-
State Revenues Operating		(17,370,419)	(17,360,000)		(17,410,000)	(17,360,000)	(17,360,000)
Local Revenues Operating		(7,861,502)	(8,085,000)		(8,085,000)	(4,310,000)	(4,310,000)
TOTAL	\$	(36,341,652)	\$ (32,139,000)	\$	(32,189,000)	\$ (28,170,000)	\$ (28,170,000)
Charges for Service							
		2016 Actual	2017 Adopted		2017 Projected	2018 Request	2018 Executive
Advertising		(867,758)	(700,000)		(738,594)	(850,000)	(850,000)
Transit Farebox		(1,592,548)	(1,524,000)		(1,473,894)	(2,250,000)	(2,250,000)
Adult Passes		(2,048,507)	(2,202,000)		(2,202,000)	(2,245,000)	(2,245,000)
Senior/Disabled Passes		(626,753)	(580,000)		(536,863)	(460,000)	(460,000)
Youth Passes		(2,145,475)	(2,175,000)		(2,175,000)	(2,400,000)	(2,400,000)
Unlimited Ride Pass		(6,695,974)	(6,727,300)		(6,727,300)	(6,754,000)	(6,754,000)
TOTAL	\$	(13,977,015)	\$ (13,908,300)	\$		\$ (14,959,000)	\$ (14,959,000)
Misc Revenue							
		2016 Actual	2017 Adopted		2017 Projected	2018 Request	2018 Executive
Miscellaneous Revenue		(83,688)	(47,500)		(300,000)	(145,511)	(145,511)
TOTAL	\$	(83,688)	\$ (47,500)	\$	(300,000)	\$ (145,511)	\$ (145,511)
Other Finance Sources							
		2016 Actual	2017 Adopted		2017 Projected	2018 Request	2018 Executive
Sale Of Assets		-	-		(2,873)	-	-
Fund Balance Applied		(6,669,615)	(931,828)		(317,655)	-	(387,635)
TOTAL	\$	(6,669,615)	\$ (931,828)	\$	(320,528)	\$ -	\$ (387,635)
Transfer In				_			
		2016 Actual	2017 Adopted		2017 Projected	2018 Request	2018 Executive
Transfer In From Insurance		(10,462)	(165,600)		(165,600)	-	-
TOTAL	\$	(10,462)	\$ (165,600)	\$	(165,600)	\$ -	\$ -
Salaries							
		2016 Actual	2017 Adopted		2017 Projected	2018 Request	2018 Executive
Permanent Wages		24,620,020	27,706,017		25,657,491	28,053,945	28,053,945
Salary Savings		-	(1,551,612)		-	(3,300,000)	(3,300,000)
Salary Reimbursed		-	103,464		-	103,464	-
Premium Pay		552,987	624,831		520,820	624,831	624,831
Workers Compensation Wages		254,206	200,000		223,374	200,000	200,000
Compensated Absence		531,918	465,116		264,799	465,116	465,116
Hourly Wages		29,053	31,000		24,369	31,000	31,000
Overtime Wages Permanent		2,330,280	1,877,000		2,132,837	1,877,000	1,877,000

29,455,816 \$

744

419

28,055,356 \$

27,951,892

28,824,853 \$

223

175

28,318,863 \$

\$

Line Item Detail

# Agency Primary Fund: Metro Transit

# Benefits

	2016 Actual	2017 Adopted	2017 Projected	2018 Request	2018 Executive
Comp Absence Escrow	335,443	120,000	257,719	120,000	120,000
<b>Unemployment Benefits</b>	6,856	25,000	6,506	25,000	25,000
Health Insurance Benefit	5,939,491	5,788,479	5,809,229	5,863,467	6,094,982
Wage Insurance Benefit	725,785	748,096	728,199	749,638	749,638
Health Insurance Retiree	423,571	423,000	423,000	463,000	463,000
WRS	1,823,003	1,819,193	1,919,257	1,858,217	1,830,839
FICA Medicare Benefits	2,092,164	2,079,229	2,153,741	2,114,675	2,116,641
Licenses & Certifications	2,183	-	1,455	-	-
Other Post Emplymnt Benefit	553,468	-	-	-	=
Pension Expense	1,844,260	-	-	-	-
TOTAL	\$ 13,746,223	\$ 11,002,997	\$ 11,299,106	11,193,997	11,400,100

Supplies

	2	016 Actual	2017 Adopted	2017 Projected	2018 Request	2018 Executive
Office Supplies		28,327	25,000	24,677	25,000	25,000
Copy Printing Supplies		15,186	12,000	12,302	12,000	12,000
Hardware Supplies		36,150	25,000	78,902	150,000	150,000
Software Lic & Supplies		2,273		4,231	-	-
Postage		13,629	14,000	14,000	14,000	14,000
Work Supplies		212,021	198,100	198,100	197,000	197,000
Janitorial Supplies		19,540	40,000	20,299	40,000	40,000
Snow Removal Supplies		630				-
Uniform Clothing Supplies		83,964	80,000	82,172	80,000	80,000
Building		9,496			-	-
Building Supplies		243,297	210,000	207,072	246,000	246,000
Machinery And Equipment		15,146	180,000	180,000	75,000	75,000
Equipment Supplies		94,341	10,000	95,692	10,000	10,000
Tires		221,910	270,000	230,000	240,000	240,000
Gasoline		16,620	24,000	26,874	24,000	24,000
Diesel		3,547,777	3,142,000	3,299,837	2,052,000	2,052,000
Lubricants		177,871	175,000	175,000	175,000	175,000
Inventory		1,180,819	1,320,000	1,173,188	1,220,000	1,220,000
OTAL	\$	5,919,000	\$ 5,725,100	\$ 5,822,346	\$ 4,560,000	\$ 4,560,000

Line Item Detail

# Agency Primary Fund: Metro Transit

# **Purchased Services**

	2016 Actual	2017 Adopted	2017 Projected	2018 Request	2018 Executive
Natural Gas	138,076	200,000	256,609	200,000	200,00
Electricity	277,138	290,000	278,539	290,000	290,00
Water	6,554	15,000	7,171	15,000	15,00
Sewer	6,863	10,000	7,319	10,000	10,00
Stormwater	20,759	20,000	18,105	20,000	20,0
Telephone	10,424	5,000	11,600	5,000	5,0
Cellular Telephone	10,743	11,000	6,564	11,000	11,0
Systems Comm Internet	-	-	29,425	-	
Building Improv Repair Maint	15,306	11,000	15,856	11,000	11,0
Waste Disposal	9,869	10,000	12,574	10,000	10,0
Pest Control	6,551	8,000	6,070	8,000	8,0
Elevator Repair	1,725	-	-	-	
Facility Rental	345,352	427,000	272,708	460,000	460,0
Grounds Improv Repair Maint	3,720	100,000	3,025	5,000	5,0
Snow Removal	16,570	50,000	86,902	50,000	50,0
Comm Device Mntc	390,871	415,000	398,964	435,000	435,0
Equipment Mntc	170,961	30,000	17,250	30,000	30,0
Vehicle Repair & Mntc	185,321	35,000	30,000	35,000	35,0
Sidewalk Mntc	107,125	-	76,640	100,000	100,0
Recruitment	· -	-	450	· -	
Conferences & Training	46,618	35,000	60,487	42,000	42,0
Memberships	61,155	60,000	60,000	65,000	65,0
Uniform Laundry	21,516	24,000	20,000	22,000	22,0
Medical Services	28,796	31,000	22,575	30,000	30,0
Audit Services	18,500	22,000	-	22,000	22,0
Bank Services	2,196	2,290	1,478	2,290	2,2
Credit Card Services	16,269	11,000	14,046	16,900	16,9
Armored Car Services	6,721	9,000	5,717	9,000	9,0
Delivery Freight Charges	2,563	-	4,746	2,500	2,5
Storage Services	1,608	2,200	2,333	2,200	2,2
Consulting Services	32,559	-	25,166	-	,
Advertising Services	293,936	280,000	280,000	350,000	350,0
Printing Services	82,520	96,000	63,684	75,000	75,0
Inspection Services	-	-	850	-	7.5).
Parking Towing Services	16,445	25,000	13,440	20,000	20,0
Transportation Services	4,638,505	4,825,000	4,700,000	3,775,000	3,775,0
Other Services & Expenses	278,261	143,400	266,146	422,000	428,5
Comm Agency Contracts	256,936	950,000	950,000	650,000	650,0
General Liability Insurance	992,054	1,364,000	1,364,612	1,275,130	1,275,1
TAL	\$ 8,521,085				\$ 8,482,5

**Debt & Other Financing** 

	2016 Actual	2017 Adopted	2017 Projected	2018 Request	2018 Executive
Principal	-	1,593,205	1,593,205	1,593,205	1,780,824
Interest	385,874	385,859	385,859	385,859	406,085
Depreciation	6,367,349	-	=	=	-
TOTAL	\$ 6,753,223	\$ 1,979,064	\$ 1,979,064	\$ 1,979,064	\$ 2,186,909

Metro Transit Function: Public Works & Transportation

Line Item Detail

Agency Primary Fund: Metro Transit

**Inter-Departmental Charges** 

	2016 Actual	2017 Adopted	2017 Projected	2018 Request	2018 Executive
ID Charge From Human Resources	147,300	147,300	147,300	150,300	150,300
ID Charge From Information Tec	103,020	110,291	110,291	114,660	114,660
ID Charge From Treasurer	-	4,900	4,900	4,900	4,900
ID Charge From Fleet Services	4,412	6,907	6,907	4,269	4,269
ID Charge From Traffic Eng	72,119	83,000	83,000	83,000	83,000
ID Charge From Insurance	64,662	146,240	146,240	146,240	133,208
ID Charge From Workers Comp	812,908	876,154	876,154	876,154	959,837
ID Charge From Stormwater	-	18,000	18,000	-	-
TOTAL	\$ 1,204,421	\$ 1,392,792	\$ 1,392,792 \$	1,379,523	\$ 1,450,174

Position Summary

2017 2018

		2017			2010				
		Bud	get	Requ	est	Execu	tive		
	CG	FTEs	Amount	FTEs	Amount	FTEs	Amount		
PARA PROG MGR	44	1.00	80,570	1.00	86,457	1.00	86,457		
PARA SCHEDULING COOR	42	2.00	91,737	2.00	102,109	2.00	102,109		
TRANS ACCT	44	2.00	155,440	2.00	167,909	2.00	167,909		
TRANS ACCT CLK	42	6.00	275,116	6.00	288,026	6.00	288,026		
TRANS ADV/SALES ASSOC	19	1.00	54,640	1.00	56,077	1.00	56,077		
TRANS ASST SCHD PLAN	44	1.00	53,467	1.00	76,100	1.00	76,100		
TRANS BLD MT	44	1.00	80,861	1.00	83,315	1.00	83,315		
TRANS BUS CLEANER	41	3.00	126,264	3.00	146,960	3.00	146,960		
TRANS CLASS A MECH	41	13.00	802,949	13.00	818,427	13.00	818,427		
TRANS CLASS B MECH	41	15.00	859,527	15.00	878,830	15.00	878,830		
TRANS CLASS C MECH	41	17.00	782,152	17.00	787,334	17.00	787,334		
TRANS CLASS C MECH	42	1.00	38,788	1.00	18,985	1.00	18,985		
TRANS CUS SERV SUPV	44	1.00	56,995	1.00	60,783	1.00	60,783		
TRANS CUST SERVS REPR	42	9.50	448,672	9.50	462,769	9.50	462,769		
TRANS EMPL REL ASST	43	1.00	57,721	1.00	58,874	1.00	58,874		
TRANS FINANCE MGR	44	1.00	99,567	1.00	103,014	1.00	103,014		
TRANS GARAGE DISPAT	41	1.00	57,543	1.00	57,645	1.00	57,645		
TRANS GENERAL MGR	21	1.00	134,467	1.00	140,044	1.00	140,044		
TRANS GRAPHICS TECH	42	1.00	41,990	1.00	45,627	1.00	45,627		
TRANS INFO SYS COORD	44	1.00	97,345	1.00	99,289	1.00	99,289		
TRANS INFO SYS SPEC	44	2.00	151,304	2.00	157,876	2.00	157,876		
TRANS JANITOR	41	2.00	109,478	2.00	112,779	2.00	112,779		
TRANS MAINT GEN SUPV	44	1.00	87,190	1.00	89,605	1.00	89,605		
TRANS MAINT MGR	44	1.00	101,473	1.00	103,986	1.00	103,986		
TRANS MAINT SUPERV	44	7.00	542,215	7.00	555,124	7.00	555,124		
TRANS MECH LEADWKR	41	1.00	43,893	1.00	44,770	1.00	44,770		
TRANS MK/CU SERV MGR	44	1.00	104,808	1.00	106,901	1.00	106,901		
TRANS MKT SPEC	44	2.00	125,146	2.00	127,338	2.00	127,338		
TRANS OFF MGR	43	1.00	56,230	1.00	61,998	1.00	61,998		
TRANS OPER GEN SUPV	44	3.00	235,423	3.00	238,773	3.00	238,773		
TRANS OPER MGR	44	1.00	92,657	1.00	99,389	1.00	99,389		
TRANS OPER OFF COOR	42	1.00	44,703	1.00	44,150	1.00	44,150		
TRANS OPER SUPER	44	16.00	1,215,268	16.00	1,257,823	16.00	1,257,823		
TRANS OPERATOR	41	325.00	18,067,221	325.00	18,423,818	325.00	18,423,818		
TRANS PAINT & BODY	41	2.00	125,202	2.00	128,041	2.00	128,041		
TRANS PARTS SPEC	42	2.00	102,684	2.00	105,622	2.00	105,622		
TRANS PARTS SUPER	44	1.00	70,686	1.00	72,098	1.00	72,098		
TRANS PLAN&SCH MGR	44	1.00	106,714	1.00	108,845	1.00	108,845		
TRANS PLANNER	44	3.00	224,923	3.00	243,499	3.00	243,499		
TRANS SCHED PLANNER	44	1.00	88,642	1.00	74,863	1.00	74,863		
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Position Summary

**Public Works & Transportation** 

2017 2018

**Function:** 

	Buaget		gei	Request		Executive	
	CG	FTEs	Amount	FTEs	Amount	FTEs	Amount
TRANS SERVICE MGR	44	1.00	110,207	1.00	117,166	1.00	117,166
TRANS SERVICE WKR	41	11.50	566,975	11.50	610,943	11.50	610,943
TRANS UTIL WKR	41	7.00	369,792	7.00	404,601	7.00	404,601
TOTAL		473.00	\$ 27.138.645	473.00 S	27.828.581	473.00 S	27.828.581

Salary amounts recorded on this page are for total budgeted salaries; this amount may differ from budgeted permanent wages as presented in the Line Item Detail due to payroll allocations to other funding sources (capital projects, grants, etc.) or inter-agency services are not reflected in this summary page.