## Human Resources

## Agency Overview

## Agency Mission

The mission of Human Resources is to serve the City by recruiting, developing, and sustaining a diverse, highly qualified, and productive workforce.

## Agency Overview

The Agency supports other City agencies in recruiting, hiring, training, and retaining the City's active workforce. The goal of the agency is to support other City agencies in organizational development to ensure quality City services, ensure compliance with Madison's personnel rules, and support agencies in recruitment efforts. To achieve this goal, Human Resources will implement the HR strategic plan, implement the recommendations from the Racial Equity and Social Justice analysis of the hiring process, and implement the Diverse and Inclusive Workplace Initiative.

## 2018 Budget Highlights

The 2018 Adopted Budget includes funding for:

- Reduced budgeted salary savings based on prior year vacancy trends ( $\$ 110,601$ ).
- Creation of a new position to support the City's Strategic Management initiative $(\$ 90,000)$.


## Budget Overview

Budget by Service (All Funds)

|  | 2016 Actual |  | 2017 Adopted |  | 2017 Projected |  | 2018 Request |  | 2018 Executive |  | 2018 Adopted |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue |  |  |  |  |  |  |  |  |  |  |  |  |
| Org \& Health Development |  | $(33,980)$ |  | $(25,500)$ |  | $(25,500)$ |  | $(25,500)$ |  | $(25,500)$ |  | $(25,500)$ |
| Total Revenue | \$ | $(33,980)$ | \$ | $(25,500)$ | \$ | $(25,500)$ | \$ | $(25,500)$ | \$ | $(25,500)$ | \$ | $(25,500)$ |
| Expense |  |  |  |  |  |  |  |  |  |  |  |  |
| Employee \& Labor Relations |  | 642,961 |  | 639,432 |  | 667,009 |  | 687,250 |  | 700,659 |  | 700,659 |
| Org \& Health Development |  | 582,657 |  | 579,004 |  | 607,639 |  | 590,711 |  | 662,527 |  | 662,527 |
| HR Services |  | 532,083 |  | 469,465 |  | 542,760 |  | 468,293 |  | 584,040 |  | 584,040 |
| Total Expense | \$ | 1,757,701 | \$ | 1,687,901 | \$ | 1,817,408 | \$ | 1,746,254 | \$ | 1,947,226 | \$ | 1,947,226 |
| Net General Fund | \$ | 1,723,722 | \$ | 1,662,401 | \$ | 1,791,908 | \$ | 1,720,754 | \$ | 1,921,726 | \$ | 1,921,726 |

## Budget by Fund \& Major

Fund: General

|  | 2016 Actual |  | 2017 Adopted |  | 2017 Projected |  | 2018 Request |  | 2018 Executive |  | 2018 Adopted |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue |  |  |  |  |  |  |  |  |  |  |  |  |
| Intergovernmental Revenues |  | - |  | $(12,750)$ |  | $(12,750)$ |  | $(12,750)$ |  | $(12,750)$ |  | $(12,750)$ |
| Charges for Services |  | $(25,190)$ |  | $(6,375)$ |  | $(6,375)$ |  | $(12,750)$ |  | $(12,750)$ |  | $(12,750)$ |
| Misc Revenue |  | $(8,790)$ |  | $(6,375)$ |  | $(6,375)$ |  | - |  | - |  | - |
| Total Revenue | \$ | $(33,980)$ | \$ | $(25,500)$ | \$ | $(25,500)$ | \$ | $(25,500)$ | \$ | $(25,500)$ | \$ | $(25,500)$ |
| Expense |  |  |  |  |  |  |  |  |  |  |  |  |
| Salaries |  | 1,338,101 |  | 1,366,026 |  | 1,394,785 |  | 1,416,055 |  | 1,464,128 |  | 1,464,128 |
| Benefits |  | 437,877 |  | 339,768 |  | 451,964 |  | 348,092 |  | 466,805 |  | 466,805 |
| Supplies |  | 18,983 |  | 29,250 |  | 31,599 |  | 26,450 |  | 26,450 |  | 26,450 |
| Purchased Services |  | 127,124 |  | 128,704 |  | 114,908 |  | 135,843 |  | 141,816 |  | 141,816 |
| Inter Departmental Charges |  | 38,757 |  | 41,122 |  | 41,122 |  | 41,122 |  | 69,335 |  | 69,335 |
| Inter Departmental Billing |  | $(203,142)$ |  | $(216,969)$ |  | $(216,969)$ |  | $(221,308)$ |  | $(221,308)$ |  | $(221,308)$ |
| Total Expense | \$ | 1,757,701 | \$ | 1,687,901 | \$ | 1,817,408 | \$ | 1,746,254 | \$ | 1,947,226 | \$ | 1,947,226 |
| Net General Fund | \$ | 1,723,722 | \$ | 1,662,401 | \$ | 1,791,908 | \$ | 1,720,754 | \$ | 1,921,726 | \$ | 1,921,726 |

## Service Overview

## Service: Employee \& Labor Relations

## Service Description

This service fulfills the City's obligations for contract negotiation and management, works with Employee Associations in developing and implementing employee handbooks, administers the Family and Medical Leave Act (FMLA), disability leave, layoffs, and occupational accommodations, and develops and implements the employee benefits program. The goals of this service are effective use of the Meet and Confer Process with employee associations, successful negotiation of all outstanding labor contracts, and effective implementation of employee benefits programs.

## 2018 Planned Activities

- Equity analysis of benefits with a review and analysis of related policies.

Service Budget by Account Type

|  | 2016 Actual | 2017 Adopted | 2017 Projected | 2018 Request | 2018 Executive | 2018 Adopted |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue | - | - | - | - | - | - |
| Expense | 642,961 | 639,432 | 667,009 | 687,250 | 700,659 | 700,659 |
| Net Service Budget | \$ 642,961 | \$ 639,432 | \$ 667,009 | \$ 687,250 | \$ 700,659 | \$ 700,659 |

## Service: HR Services

Service Description
This service provides Human Resources (HR) support to all City departments to help them achieve their goals by developing and implementing recruitment and selection strategies, assisting in the implementation of organizational changes (including the classification and reclassification of employees and positions) working with the Personnel Board, and providing general human resources support. The goals of this service are to increase diversity of applicants for City jobs across all classifications, identify positions struggling to attract qualified applicants, and implement strategies to increase the number of qualified applicants.

## 2018 Planned Activities

- Community outreach and implementation of Government Alliance on Race and Equity (GARE) recommendations.

Service Budget by Account Type

|  | 2016 Actual | 2017 Adopted | 2017 Projected | 2018 Request | 2018 Executive | 2018 Adopted |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue | - | - | - | - | - | - |
| Expense | 532,083 | 469,465 | 542,760 | 468,293 | 584,040 | 584,040 |
| Net Service Budget | \$ 532,083 | \$ 469,465 | \$ 542,760 | \$ 468,293 | \$ 584,040 | \$ 584,040 |

## Service: Organizational \& Health Development

Service Description
This service ensures the success and engagement of City of Madison employees and agencies through the coordinated work of the Organizational Development and Wellness Programs, oversees the City's employee engagement initiatives, coordinates internal and external training for employees, facilitates planning initiatives, and develops and delivers wellness initiatives for employees. The goals of this service are to improve the on-boarding experience for new employees, enhance opportunities for employee development at various stages in their careers, and improve overall employee engagement citywide.

## 2018 Planned Activities

- Implement GARE recommendations and review training needs.
- Continue coordination of citywide training activities.

Service Budget by Account Type

|  | 2016 Actual | 2017 Adopted | 2017 Projected | 2018 Request | 2018 Executive | 2018 Adopted |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Revenue | $(33,980)$ | $(25,500)$ | $(25,500)$ | $(25,500)$ | $(25,500)$ | $(25,500)$ |  |
| Expense | 582,657 | 579,004 | 607,639 | 590,711 | 662,527 | 662,527 |  |
| Net Service Budget | $\mathbf{\$}$ | $\mathbf{5 4 8 , 6 7 7}$ | $\mathbf{\$}$ | $\mathbf{5 5 3 , 5 0 4}$ | $\mathbf{\$}$ | $\mathbf{5 8 2 , 1 3 9}$ | $\mathbf{\$}$ |
| $\mathbf{5 6 5 , 2 1 1}$ | $\mathbf{\$}$ | $\mathbf{6 3 7 , 0 2 7}$ | $\mathbf{\$}$ | $\mathbf{6 3 7 , 0 2 7}$ |  |  |  |

Line Item Detail

## Agency Primary Fund: General

Intergovernmental Revenues

|  | 2016 Actual | 2017 Adopted | 2017 Projected | 2018 Request | 2018 Executive | 2018 Adopted |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Payment for Muni Service |  | - | $(3,300)$ | $(3,300)$ | $(3,300)$ | $(3,300)$ | $(3,300)$ |
| Other Unit of Gov Rev Op |  | - | $(9,450)$ | $(9,450)$ | $(9,450)$ | $(9,450)$ | $(9,450)$ |
| TOTAL | $\mathbf{\$}$ | $-\mathbf{\$}$ | $\mathbf{( 1 2 , 7 5 0 )}$ | $\mathbf{\$}$ | $\mathbf{( 1 2 , 7 5 0 )}$ | $\mathbf{\$}$ | $\mathbf{( 1 2 , 7 5 0 )}$ |



Benefits

|  | 2016 Actual |  |  | 2017 Adopted |  | 2017 Projected |  | 2018 Request | 2018 Executive |  | 2018 Adopted |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Benefit Savings |  |  |  | $(110,601)$ |  |  |  | $(110,601)$ | - |  |  |
| Health Insurance Benefit |  | 247,080 |  | 248,811 |  | 248,808 |  | 248,811 | 258,893 |  | 258,893 |
| Wage Insurance Benefit |  | 4,861 |  | 4,764 |  | 5,149 |  | 5,151 | 5,151 |  | 5,151 |
| WRS |  | 87,406 |  | 92,977 |  | 93,150 |  | 96,379 | 94,962 |  | 94,962 |
| FICA Medicare Benefits |  | 98,529 |  | 103,182 |  | 104,053 |  | 107,536 | 106,983 |  | 106,983 |
| Tuition |  | 0 |  | - |  | - |  | - | - |  | - |
| Post Employment Health Plans |  | - |  | 635 |  | 804 |  | 816 | 816 |  | 816 |
| TOTAL | \$ | 437,877 | \$ | 339,768 | \$ | 451,964 | \$ | 348,092 | \$ 466,805 | \$ | 466,805 |
| Supplies |  |  |  |  |  |  |  |  |  |  |  |
|  | 2016 Actual |  | 2017 Adopted |  | 2017 Projected |  | 2018 Request |  | 2018 Executive | 2018 Adopted |  |
| Purchasing Card Unallocated |  | 185 |  | - |  | 11,260 |  | - | - |  | - |
| Office Supplies |  | 4,555 |  | 7,000 |  | 900 |  | 5,500 | 5,500 |  | 5,500 |
| Copy Printing Supplies |  | 7,194 |  | 4,500 |  | 4,439 |  | 5,500 | 5,500 |  | 5,500 |
| Postage |  | 971 |  | 1,000 |  | 344 |  | 1,000 | 1,000 |  | 1,000 |
| Books \& Subscriptions |  | 500 |  | 1,250 |  | 754 |  | 1,250 | 1,250 |  | 1,250 |
| Work Supplies |  | 4,182 |  | 4,000 |  | 3,665 |  | 5,500 | 5,500 |  | 5,500 |
| Food And Beverage |  | 1,396 |  | 11,500 |  | 10,239 |  | 7,700 | 7,700 |  | 7,700 |
| TOTAL | \$ | 18,983 | \$ | 29,250 | \$ | 31,599 | \$ | 26,450 | \$ 26,450 | \$ | 26,450 |

Line Item Detail

## Agency Primary Fund: General

| Purchased Services |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2016 Actual | 2017 Adopted | 2017 Projected | 2018 Request | 2018 Executive | 2018 Adopted |
| Telephone | 3,426 | 7,000 | 5,183 | 7,000 | 7,000 | 7,000 |
| Facility Rental | 458 | 1,775 | 895 | 3,500 | 3,500 | 3,500 |
| Custodial Bldg Use Charges | 36,312 | 33,935 | 35,435 | 33,935 | 39,908 | 39,908 |
| Comm Device Mntc | 366 | 6,500 | 366 | 6,500 | 6,500 | 6,500 |
| System \& Software Mntc | 11,598 | 11,598 | 11,598 | 11,598 | 11,598 | 11,598 |
| Recruitment | - | 1,000 | 14 | 1,000 | 1,000 | 1,000 |
| Mileage | 317 | - | - | - | - | - |
| Conferences \& Training | 27,588 | 32,900 | 33,071 | 39,275 | 39,275 | 39,275 |
| Memberships | 2,797 | 3,695 | 3,695 | 3,700 | 3,700 | 3,700 |
| Medical Services | 19,893 | 21,500 | 19,650 | 21,500 | 21,500 | 21,500 |
| Arbitrator | 400 | 1,000 | - | 1,000 | 1,000 | 1,000 |
| Storage Services | 1,548 | 2,500 | 1,250 | 2,500 | 2,500 | 2,500 |
| Consulting Services | 20,014 | 1,801 | 1,500 | 835 | 835 | 835 |
| Advertising Services | 2,406 | 3,500 | 2,250 | 3,500 | 3,500 | 3,500 |
| TOTAL | \$ 127,124 | \$ 128,704 | \$ 114,908 | \$ 135,843 | \$ 141,816 | \$ 141,816 |

Inter-Departmental Charges

|  | 2016 Actual |  | 2017 Adopted |  | 2017 Projected |  | 2018 Request |  | 2018 Executive |  | 2018 Adopted |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ID Charge From Engineering |  | 33,767 |  | 33,767 |  | 33,767 |  | 33,767 |  | 33,767 |  | 33,767 |
| ID Charge From Insurance |  | 3,575 |  | 6,068 |  | 6,068 |  | 6,068 |  | 34,249 |  | 34,249 |
| ID Charge From Workers Comp |  | 1,207 |  | 1,287 |  | 1,287 |  | 1,287 |  | 1,319 |  | 1,319 |
| ID Charge From Parking |  | 208 |  | - |  | - |  | - |  | - |  | - |
| TOTAL | \$ | 38,757 | \$ | 41,122 | \$ | \$ 41,122 | \$ | 41,122 | \$ | 69,335 | \$ | 69,335 |
| Inter-Departmental Billings |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 2016 Actual |  | 2017 Adopted |  | 2017 Projected |  | 2018 Request |  | 2018 Executive |  | 2018 Adopted |  |
| ID Billing To Human Resources |  | $(203,142)$ |  | $(216,969)$ |  | $(216,969)$ |  | $(221,308)$ |  | $(221,308)$ |  | $(221,308)$ |
| TOTAL | \$ | $(203,142)$ | \$ | $(216,969)$ | \$ | \$ (216,969) | \$ | $(221,308)$ | \$ | $(221,308)$ | \$ | $(221,308)$ |

Position Summary

|  | CG | $2017$ <br> Budget |  | Request |  | 2018 |  | Adopted |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Executive |  |  |
|  |  | FTEs | Amount |  |  | FTEs | Amount | FTEs | Amount | FTEs | Amount |
| ADMIN ASST | 17 | 1.00 | 62,837 | 1.00 | 64,092 | 1.00 | 64,092 | 1.00 | 64,092 |
| EE \& LABOR MGR | 18 | 1.00 | 112,962 | 1.00 | 115,218 | 1.00 | 115,218 | 1.00 | 115,218 |
| HR SERVS MGR | 18 | 1.00 | 113,772 | 1.00 | 118,574 | 1.00 | 118,574 | 1.00 | 118,574 |
| HRA | 18 | 5.00 | 372,677 | 5.00 | 391,154 | 5.00 | 391,154 | 5.00 | 391,154 |
| HUMAN RESOURCE DIR | 21 | 1.00 | 133,049 | 1.00 | 133,243 | 1.00 | 133,243 | 1.00 | 133,243 |
| LABOR RELATIONS SPEC | 18 | 1.00 | 92,158 | 1.00 | 94,660 | 1.00 | 94,660 | 1.00 | 94,660 |
| OCCUP/ACCOM SPEC | 18 | 1.00 | 80,175 | 1.00 | 90,443 | 1.00 | 90,443 | 1.00 | 90,443 |
| ORG HEALTH/DEV MGR | 18 | 1.00 | 110,614 | 1.00 | 113,078 | 1.00 | 113,078 | 1.00 | 113,078 |
| ORGAN DEV/TRAIN OFF | 18 | 2.00 | 184,176 | 2.00 | 187,997 | 2.00 | 187,997 | 2.00 | 187,997 |
| PROG ASST | 17 | 1.00 | 54,427 | 1.00 | 55,769 | 1.00 | 55,769 | 1.00 | 55,769 |
| PROG ASST | 20 | 1.00 | 50,470 | 1.00 | 53,118 | 1.00 | 53,118 | 1.00 | 53,118 |
| STRATEGIC MGT COORD | 18 | - | - | - | - | 1.00 | 73,454 | 1.00 | 73,454 |
| TOTAL |  | 16.00 | 1,367,317 | 16.00 | 1,417,347 | 17.00 | 1,490,800 | 17.00 | 1,490,800 |

Salary amounts recorded on this page are for total budgeted salaries; this amount may differ from budgeted permanent wages as presented in the Line Item Detail due to payroll allocations to other funding sources (capital projects, grants, etc.) or inter-agency services are not reflected in this summary page.

