# **Human Resources**

### Agency Overview

### **Agency Mission**

The mission of Human Resources is to serve the City by recruiting, developing, and sustaining a diverse, highly qualified, and productive workforce.

### **Agency Overview**

The Agency supports other City agencies in recruiting, hiring, training, and retaining the City's active workforce. The goal of the agency is to support other City agencies in organizational development to ensure quality City services, ensure compliance with Madison's personnel rules, and support agencies in recruitment efforts. To achieve this goal, Human Resources will implement the HR strategic plan, implement the recommendations from the Racial Equity and Social Justice analysis of the hiring process, and implement the Diverse and Inclusive Workplace Initiative.

## 2018 Budget Highlights

The 2018 Adopted Budget includes funding for:

- Reduced budgeted salary savings based on prior year vacancy trends (\$110,601).
- Creation of a new position to support the City's Strategic Management initiative (\$90,000).

# **Human Resources**

Budget Overview

# Budget by Service (All Funds)

	2	2016 Actual		2017 Adopted		2017 Projected		2018 Request		2018 Executive		18 Adopted
Revenue												
Org & Health Development		(33,980)		(25,500)		(25,500)		(25,500)		(25,500)		(25,500)
Total Revenue	\$	(33,980)	\$	(25,500)	\$	(25,500)	\$	(25,500)	\$	(25,500)	\$	(25,500)
Expense												
Employee & Labor Relations		642,961		639,432		667,009		687,250		700,659		700,659
Org & Health Development		582,657		579,004		607,639		590,711		662,527		662,527
HR Services		532,083		469,465		542,760		468,293		584,040		584,040
Total Expense	\$	1,757,701	\$	1,687,901	\$	1,817,408	\$	1,746,254	\$	1,947,226	\$	1,947,226
Net General Fund	\$	1,723,722	\$	1,662,401	\$	1,791,908	\$	1,720,754	\$	1,921,726	\$	1,921,726

**Function:** 

Administration

# Budget by Fund & Major

Fund: General

	2	2016 Actual 2		2017 Adopted	2017 Projected		2018 Request		2018 Executive		018 Adopted
Revenue											
Intergovernmental Revenues		-		(12,750)		(12,750)	(12,750)		(12,750)		(12,750)
Charges for Services		(25,190)		(6,375)		(6,375)	(12,750)		(12,750)		(12,750)
Misc Revenue		(8,790)		(6,375)		(6,375)	-		-		-
Total Revenue	\$	(33,980)	\$	(25,500)	\$	(25,500)	\$ (25,500)	\$	(25,500)	\$	(25,500)
Expense											
Salaries		1,338,101		1,366,026		1,394,785	1,416,055		1,464,128		1,464,128
Benefits		437,877		339,768		451,964	348,092		466,805		466,805
Supplies		18,983		29,250		31,599	26,450		26,450		26,450
Purchased Services		127,124		128,704		114,908	135,843		141,816		141,816
Inter Departmental Charges		38,757		41,122		41,122	41,122		69,335		69,335
Inter Departmental Billing		(203,142)		(216,969)		(216,969)	(221,308)		(221,308)		(221,308)
Total Expense	\$	1,757,701	\$	1,687,901	\$	1,817,408	\$ 1,746,254	\$	1,947,226	\$	1,947,226
Net General Fund	\$	1,723,722	\$	1,662,401	\$	1,791,908	\$ 1,720,754	\$	1,921,726	\$	1,921,726

Service Overview

### Service: Employee & Labor Relations

#### Service Description

This service fulfills the City's obligations for contract negotiation and management, works with Employee Associations in developing and implementing employee handbooks, administers the Family and Medical Leave Act (FMLA), disability leave, layoffs, and occupational accommodations, and develops and implements the employee benefits program. The goals of this service are effective use of the Meet and Confer Process with employee associations, successful negotiation of all outstanding labor contracts, and effective implementation of employee benefits programs.

**Function:** 

Administration

#### 2018 Planned Activities

• Equity analysis of benefits with a review and analysis of related policies.

#### Service Budget by Account Type

	20	16 Actual	2017	Adopted	2017 P	rojected	20	18 Request	2018 [	Executive	20	18 Adopted
Revenue		-		-		-		-		-		-
Expense		642,961		639,432		667,009		687,250		700,659		700,659
Net Service Budget	\$	642,961	\$	639,432	\$	667,009	\$	687,250	\$	700,659	\$	700,659

#### Service: HR Services

#### Service Description

This service provides Human Resources (HR) support to all City departments to help them achieve their goals by developing and implementing recruitment and selection strategies, assisting in the implementation of organizational changes (including the classification and reclassification of employees and positions) working with the Personnel Board, and providing general human resources support. The goals of this service are to increase diversity of applicants for City jobs across all classifications, identify positions struggling to attract qualified applicants, and implement strategies to increase the number of qualified applicants.

#### 2018 Planned Activities

Community outreach and implementation of Government Alliance on Race and Equity (GARE) recommendations.

#### Service Budget by Account Type

		2016 Actual	2017	Adopted	2017 Proje	cted	2018	Request	2018 Exe	ecutive	201	8 Adopted
Revenue		-		-		-		-		-		-
Expense		532,083		469,465	542	2,760		468,293	į	584,040		584,040
Net Service Budget	Ş	532,083	\$	469,465	\$ 542	,760	\$	468,293	\$ 5	84,040	\$	584,040

### Service: Organizational & Health Development

#### Service Description

This service ensures the success and engagement of City of Madison employees and agencies through the coordinated work of the Organizational Development and Wellness Programs, oversees the City's employee engagement initiatives, coordinates internal and external training for employees, facilitates planning initiatives, and develops and delivers wellness initiatives for employees. The goals of this service are to improve the on-boarding experience for new employees, enhance opportunities for employee development at various stages in their careers, and improve overall employee engagement citywide.

#### 2018 Planned Activities

- Implement GARE recommendations and review training needs.
- Continue coordination of citywide training activities.

#### Service Budget by Account Type

	2016 Actual	2017 Adopted	2017 Projected	2018 Request	2018 Executive	2018 Adopted
Revenue	(33,980)	(25,500)	(25,500)	(25,500)	(25,500)	(25,500)
Expense	582,657	579,004	607,639	590,711	662,527	662,527
Net Service Budget	\$ 548,677	\$ 553,504	\$ 582,139	\$ 565,211	\$ 637,027	\$ 637,027

Line Item Detail

# Agency Primary Fund: General

	20	21.6. A = + = 1	20	17 1	20	017 Dunington	2	010 Danii art	201	10 [	20	10 4
	20	016 Actual	20	17 Adopted	20	017 Projected		018 Request	20.	18 Executive	20	18 Adopted
Payment for Muni Service		-		(3,300)		(3,300)		(3,300)		(3,300)		(3,300
Other Unit of Gov Rev Op	ć	-		(9,450)	_	(9,450)	_	(9,450)	<u>,</u>	(9,450)	_	(9,450
TOTAL	\$	-	\$	(12,750)	Þ	(12,750)	Þ	(12,750)	Þ	(12,750)	Þ	(12,750)
Charges for Service					_		_		_			
	20	016 Actual	20	17 Adopted	20	017 Projected	2	018 Request	201	18 Executive	20	18 Adopted
Misc Charges for Service		(25,190)		(6,375)		(6,375)		(12,750)		(12,750)		(12,750)
TOTAL	\$	(25,190)	\$	(6,375)	\$	(6,375)	\$	(12,750)	\$	(12,750)	\$	(12,750)
Misc Revenue												
	20	016 Actual	20	17 Adopted	20	017 Projected	2	018 Request	202	18 Executive	20	18 Adopted
Miscellaneous Revenue		(8,790)	_	(6,375)	_	(6,375)	_	-	_	-	_	-
TOTAL	\$	(8,790)	\$	(6,375)	\$	(6,375)	\$	-	\$	-	\$	-
Salaries												
	20	016 Actual	20	17 Adopted	20	017 Projected	2	018 Request	201	18 Executive	20	18 Adopted
Permanent Wages		1,307,523	_	1,367,317	_	1,362,507	_	1,417,346	_	1,490,800	_	1,490,800
Salary Savings		-		(28,468)		-		(28,468)		(53,849)		(53,849
Premium Pay		-		8,661		8,661		8,661		8,661		8,661
Compensated Absence		8,944		-		-		-		-		-
Hourly Wages		19,410		18,516		22,135		18,516		18,516		18,516
Overtime Wages Permanent		114		-		-		-		-		-
Election Officials Wages		2,110		-		1,481		-		-		-
TOTAL	\$	1,338,101	\$	1,366,026	\$	1,394,785	\$	1,416,055	\$	1,464,128	\$	1,464,128
Benefits												
	20	016 Actual	20	17 Adopted	20	017 Projected	2	018 Request	201	18 Executive	20	18 Adopted
Benefit Savings		-		(110,601)		-		(110,601)		-		-
Health Insurance Benefit		247,080		248,811		248,808		248,811		258,893		258,893
Wage Insurance Benefit		4,861		4,764		5,149		5,151		5,151		5,151
WRS		87,406		92,977		93,150		96,379		94,962		94,962
FICA Medicare Benefits		98,529		103,182		104,053		107,536		106,983		106,983
Tuition		0		-		-		-		-		-
Post Employment Health Plans				635		804		816	_	816	_	816
TOTAL	\$	437,877	\$	339,768	\$	451,964	\$	348,092	\$	466,805	\$	466,805
Supplies			_		_		_		_		_	
	20	016 Actual	20	17 Adopted	20	017 Projected	2	018 Request	201	18 Executive	20	18 Adopted
Purchasing Card Unallocated		185		-		11,260		-		-		-
Office Supplies		4,555		7,000		900		5,500		5,500		5,500
Copy Printing Supplies		7,194		4,500		4,439		5,500		5,500		5,500
Postage		971		1,000		344		1,000		1,000		1,000
Books & Subscriptions		500		1,250		754		1,250		1,250		1,250
Work Supplies		4,182		4,000		3,665		5,500		5,500		5,500
Food And Beverage		1,396		11,500	_	10,239	_	7,700	_	7,700		7,700
TOTAL	\$	18,983	\$	29,250	\$	31,599	\$	26,450	Ş	26,450	Ş	26,450

Line Item Detail

# Agency Primary Fund: General

### **Purchased Services**

	2016 Actual	2017 Adopted	2017 Projected	2018 Request	2018 Executive	2018 Adopted	
Telephone	3,426	7,000	5,183	7,000	7,000	7,000	
Facility Rental	458	1,775	895	3,500	3,500	3,500	
Custodial Bldg Use Charges	36,312	33,935	35,435	33,935	39,908	39,908	
Comm Device Mntc	366	6,500	366	6,500	6,500	6,500	
System & Software Mntc	11,598	11,598	11,598	11,598	11,598	11,598	
Recruitment	-	1,000	14	1,000	1,000	1,000	
Mileage	317	-	-	-	-	-	
Conferences & Training	27,588	32,900	33,071	39,275	39,275	39,275	
Memberships	2,797	3,695	3,695	3,700	3,700	3,700	
Medical Services	19,893	21,500	19,650	21,500	21,500	21,500	
Arbitrator	400	1,000	-	1,000	1,000	1,000	
Storage Services	1,548	2,500	1,250	2,500	2,500	2,500	
Consulting Services	20,014	1,801	1,500	835	835	835	
Advertising Services	2,406	3,500	2,250	3,500	3,500	3,500	
TOTAL	\$ 127,124	\$ 128,704	\$ 114,908	\$ 135,843	\$ 141,816	\$ 141,816	
Inter-Departmental Charges							
	2016 Actual	2017 Adopted	2017 Projected	2018 Request	2018 Executive	2018 Adopted	
ID Charge From Engineering	33,767	33,767	33,767	33,767	33,767	33,767	
ID Charge From Insurance	3,575	6,068	6,068	6,068	34,249	34,249	
ID Charge From Workers Comp	1,207	1,287	1,287	1,287	1,319	1,319	
ID Charge From Parking	208	-	-	-	-	-	
TOTAL	\$ 38,757	\$ 41,122	\$ 41,122	\$ 41,122	\$ 69,335	\$ 69,335	
Inter-Departmental Billings							
	2016 Actual	2017 Adopted	2017 Projected	2018 Request	2018 Executive	2018 Adopted	
ID Billing To Human Resources	(203,142)	(216,969)	(216,969)	(221,308)	(221,308)	(221,308)	
TOTAL	\$ (203,142)	\$ (216,969)	\$ (216,969)	\$ (221,308)	\$ (221,308)	\$ (221,308)	

# **Human Resources**

**Position Summary** 

2017 2018

Budget Request Executive Adopted

**Function: Administration** 

		ьи	buuget		quest	EXE	cutive	Adopted		
	CG	FTEs	Amount	FTEs	Amount	FTEs	Amount	FTEs	Amount	
ADMIN ASST	17	1.00	62,837	1.00	64,092	1.00	64,092	1.00	64,092	
EE & LABOR MGR	18	1.00	112,962	1.00	115,218	1.00	115,218	1.00	115,218	
HR SERVS MGR	18	1.00	113,772	1.00	118,574	1.00	118,574	1.00	118,574	
HRA	18	5.00	372,677	5.00	391,154	5.00	391,154	5.00	391,154	
HUMAN RESOURCE DIR	21	1.00	133,049	1.00	133,243	1.00	133,243	1.00	133,243	
LABOR RELATIONS SPEC	18	1.00	92,158	1.00	94,660	1.00	94,660	1.00	94,660	
OCCUP/ACCOM SPEC	18	1.00	80,175	1.00	90,443	1.00	90,443	1.00	90,443	
ORG HEALTH/DEV MGR	18	1.00	110,614	1.00	113,078	1.00	113,078	1.00	113,078	
ORGAN DEV/TRAIN OFF	18	2.00	184,176	2.00	187,997	2.00	187,997	2.00	187,997	
PROG ASST	17	1.00	54,427	1.00	55,769	1.00	55,769	1.00	55,769	
PROG ASST	20	1.00	50,470	1.00	53,118	1.00	53,118	1.00	53,118	
STRATEGIC MGT COORD	18	-	-	-	-	1.00	73,454	1.00	73,454	
TOTAL		16.00	\$ 1.367.317	16.00	\$ 1.417.347	17.00	\$ 1.490.800	17.00	\$ 1.490.800	

Salary amounts recorded on this page are for total budgeted salaries; this amount may differ from budgeted permanent wages as presented in the Line Item Detail due to payroll allocations to other funding sources (capital projects, grants, etc.) or inter-agency services are not reflected in this summary page.