## Finance Department

## Agency Overview

## Agency Mission

The agency's mission is to enhance the financial health of Madison and serve as the steward of the City's resources through financial information, advice and support to the public, employees, City agencies and policymakers.

## Agency Overview

The agency is responsible for citywide financial services including: general accounting, financial reporting, budgeting, internal audit, risk management, purchasing, payroll, and debt management. The goal of the Finance Department is to provide quality service to City agencies and facilitate processes that contribute to quality financial information for internal and external stakeholders. Major initiatives planned for 2017 include implementing a training program for City staff around recently launched financial software and supporting the implementation of strategic management.

## 2018 Budget Highlights

The 2018 Adopted Budget includes funding for:

- The continuation of professional services contracts that support various aspects of financial management within the City; contracts include, but are not limited to: $\$ 96,150$ for audit services, $\$ 295,000$ for ambulance billing, $\$ 60,000$ for collection services, and $\$ 16,500$ for actuarial services.
- Continued funding for implementation of data management efforts as part of the City's strategic management initiative. Funds in the 2018 budget will be used for a performance management internship program, data visualization tools, and a resident survey.
- Elimination of an Account Clerk position that was previously authorized as a double fill position.

Budget Overview

Budget by Service (All Funds)

|  | 2016 Actual |  | 2017 Adopted |  | 2017 Projected |  | 2018 Request |  | 2018 Executive |  | 2018 Adopted |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue |  |  |  |  |  |  |  |  |  |  |  |  |
| Accounting |  | $(15,000)$ |  | $(15,000)$ |  | $(15,000)$ |  | $(15,000)$ |  | $(15,000)$ |  | $(15,000)$ |
| Administrative Support |  | (157) |  | - |  | - |  | - |  | - |  | - |
| Total Revenue | \$ | $(15,157)$ | \$ | $(15,000)$ | \$ | $(15,000)$ | \$ | $(15,000)$ | \$ | $(15,000)$ | \$ | $(15,000)$ |
| Expense |  |  |  |  |  |  |  |  |  |  |  |  |
| Accounting |  | 2,122,529 |  | 2,366,670 |  | 2,265,812 |  | 2,289,241 |  | 2,289,939 |  | 2,289,939 |
| Administrative Support |  | 563,326 |  | 618,267 |  | 589,980 |  | 640,654 |  | 642,982 |  | 642,982 |
| Budget \& Program Evaluation |  | 661,600 |  | 639,945 |  | 687,977 |  | 746,519 |  | 784,426 |  | 784,426 |
| Risk Management |  | 49,724 |  | 81,926 |  | 90,630 |  | 78,796 |  | 80,694 |  | 80,694 |
| Total Expense | \$ | 3,397,179 | \$ | 3,706,808 | \$ | 3,634,399 | \$ | 3,755,210 | \$ | 3,798,041 | \$ | 3,798,041 |
| Net General Fund | \$ | 3,382,022 | \$ | 3,691,808 | \$ | 3,619,399 | \$ | 3,740,210 | \$ | 3,783,041 | \$ | 3,783,041 |

## Budget by Fund \& Major

Fund: General

|  | 2016 Actual |  | 2017 Adopted |  | 2017 Projected |  | 2018 Request |  | 2018 Executive |  | 2018 Adopted |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue |  |  |  |  |  |  |  |  |  |  |  |  |
| Intergovernmental Revenues |  | (157) |  | - |  | - |  | - |  |  |  | - |
| Misc Revenue |  | $(15,000)$ |  | $(15,000)$ |  | $(15,000)$ |  | $(15,000)$ |  | $(15,000)$ |  | $(15,000)$ |
| Total Revenue | \$ | $(15,157)$ | \$ | $(15,000)$ | \$ | $(15,000)$ | \$ | $(15,000)$ | \$ | $(15,000)$ | \$ | $(15,000)$ |
| Expense |  |  |  |  |  |  |  |  |  |  |  |  |
| Salaries |  | 2,123,309 |  | 2,259,210 |  | 2,160,307 |  | 2,326,444 |  | 2,362,100 |  | 2,362,100 |
| Benefits |  | 712,244 |  | 733,518 |  | 765,013 |  | 734,246 |  | 736,179 |  | 736,179 |
| Supplies |  | 41,744 |  | 32,250 |  | 55,310 |  | 41,798 |  | 41,798 |  | 41,798 |
| Purchased Services |  | 506,545 |  | 659,308 |  | 638,222 |  | 637,272 |  | 650,123 |  | 650,123 |
| Debt \& Other Financing |  | - |  | - |  | 96 |  | - |  | - |  | - |
| Inter Departmental Charges |  | 13,337 |  | 22,522 |  | 15,450 |  | 15,450 |  | 7,841 |  | 7,841 |
| Total Expense | \$ | 3,397,179 | \$ | 3,706,808 | \$ | 3,634,399 | \$ | 3,755,210 | \$ | 3,798,041 | \$ | 3,798,041 |
| Net General Fund | \$ | 3,382,022 | \$ | 3,691,808 | \$ | 3,619,399 | \$ | 3,740,210 | \$ | 3,783,041 | \$ | 3,783,041 |

## Function: Administration

## Service Overview

## Service: Accounting

## Service Description

This service is responsible for overseeing and processing all financial transactions within the City of Madison. Specific functions performed by the service include procuring goods for City departments, processing the biweekly payroll, and preparing the Comprehensive Annual Financial Report. The goal of the service is to provide high quality service to City departments while ensuring financial activity is compliant with Generally Accepted Account Principles.

## 2018 Planned Activities

- Continue training efforts for City staff regarding functionality of the enterprise wide financial system.
- Oversee a formal month end closing policy and process for the City's financial data; this effort will improve the quality of financial data.
- Improve access for City staff and vendor through implementation of Vendor Self Service and enhancements to Employee Self Service.
- Continue to support improvements to the City's enterprise wide financial system.

Service Budget by Account Type

|  | 2016 Actual | 2017 Adopted | 2017 Projected | 2018 Request | 2018 Executive | 2018 Adopted |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Revenue | $(15,000)$ | $(15,000)$ | $(15,000)$ | $(15,000)$ | $(15,000)$ | $(15,000)$ |
| Expense | $2,122,529$ | $2,366,670$ | $2,265,812$ | $2,289,241$ | $2,289,939$ | $\mathbf{2 , 2 8 9 , 9 3 9}$ |
| Net Service Budget | $\mathbf{\$}$ | $\mathbf{2 , 1 0 7 , 5 2 9}$ | $\mathbf{\$}$ | $\mathbf{2 , 3 5 1 , 6 7 0}$ | $\mathbf{\$}$ | $\mathbf{2 , 2 5 0 , 8 1 2}$ |
| $\mathbf{\$}$ | $\mathbf{2 , 2 7 4 , 2 4 1}$ | $\mathbf{\$}$ | $\mathbf{2 , 2 7 4 , 9 3 9}$ | $\mathbf{\$}$ | $\mathbf{2 , 2 7 4 , 9 3 9}$ |  |

## Service: Administrative Support

## Service Description

This service provides clerical and office services to City agencies. In addition to Administrative Support Team staff who are assigned to various City agencies to assist with both special projects and day-to-day operations, a centralized Document Services Unit provides confidential word processing services, as well as software support to City agencies, application conversion, website administration and assistance with agency budget preparation. This Unit develops and prepares newsletters and brochures, complex financial schedules, database management, routine documents, and can provide Braille output of a variety of documents upon request.
2018 Planned Activities

- Support the 2018 Election process by providing staff support to the Clerk's Office.

Service Budget by Account Type

|  | 2016 Actual | 2017 Adopted | 2017 Projected | 2018 Request | 2018 Executive | 2018 Adopted |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Revenue | $(157)$ | - | - | - | - | - |
| Expense | 563,326 | 618,267 | 589,980 | 640,654 | 642,982 | 642,982 |
| Net Service Budget | $\mathbf{\$}$ | $\mathbf{5 6 3 , 1 6 9}$ | $\mathbf{\$}$ | $\mathbf{6 1 8 , 2 6 7}$ | $\mathbf{\$}$ | $\mathbf{5 8 9 , 9 8 0}$ |
| $\mathbf{\$}$ | $\mathbf{6 4 0 , 6 5 4}$ | $\mathbf{\$}$ | $\mathbf{6 4 2 , 9 8 2}$ | $\mathbf{\$}$ | $\mathbf{6 4 2 , 9 8 2}$ |  |

## Function: Administration

## Service Overview

## Service: Budget \& Program Evaluation

## Service Description

This service is responsible for preparing and monitoring the City's operating and capital budgets. The service also evaluates City programs by performing audits of City operations and analyzing various data sources. The goal of the service is to provide high quality analysis regarding the City's budget and operations and share this information in a transparent and meaningful manner with both internal and external stakeholders.
2018 Planned Activities

- Focus on process improvement efforts as it pertains to the budget publication, Single Audit development, and publication of Finance Committee materials.
- Develop data visualization dashboards allowing residents, policy makers, and agency staff to leverage financial data in the decision making process.
- Work with City agencies to complete a service inventory with the goal of connecting City services with the outcome they impact.
- Develop data action plans to begin collecting data for indicators as outlined in the strategic framework.
- Working with partner agencies formalize policies and procedures pertaining to grant management.

Service Budget by Account Type

|  | 2016 Actual | 2017 Adopted | 2017 Projected | 2018 Request | 2018 Executive | 2018 Adopted |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue | - | - | - | - | - | - |
| Expense | 661,600 | 639,945 | 687,977 | 746,519 | 784,426 | 784,426 |
| Net Service Budget | \$ 661,600 | \$ 639,945 | \$ 687,977 | \$ 746,519 | \$ 784,426 | \$ 784,426 |

## Service: Risk Management

## Service Description

This service is responsible for administration of the City's general liability, auto liability, property and other miscellaneous insurance programs and acts as the liaison between the City and the Wisconsin Municipal Mutual Insurance Company (WMMIC). Risk Management also monitors the insurance requirements of City contracts and investigates the appropriateness of claims against the City. Risk Management is also responsible for the implementation, administration and continued enhancement of the City Safety and Worker's Compensation programs.
2018 Planned Activities

- Examine business processes in order to transition to a paperless model.

Service Budget by Account Type

|  | 2016 Actual | 2017 Adopted | 2017 Projected | 2018 Request | 2018 Executive | 2018 Adopted |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue | - | - | - | - | - | - |
| Expense | 49,724 | 81,926 | 90,630 | 78,796 | 80,694 | 80,694 |
| Net Service Budget | \$ 49,724 | \$ 81,926 | \$ 90,630 | \$ 78,796 | \$ 80,694 | \$ 80,694 |

Line Item Detail

## Agency Primary Fund: General

## Intergovernmental Revenues




Line Item Detail

## Agency Primary Fund: General

## Purchased Services



Position Summary

|  | CG | $2017$ <br> Budget |  | 2018 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Request |  | Executive |  | Adopted |  |
|  |  | FTEs | Amount | FTEs | Amount | FTEs | Amount | FTEs | Amount |
| ACCOUNTANT | 18 | 11.00 | 752,087 | 11.00 | 785,376 | 11.00 | 785,376 | 11.00 | 785,376 |
| ACCT CLERK | 20 | 4.00 | 208,184 | 3.00 | 171,411 | 3.00 | 171,411 | 3.00 | 171,411 |
| ACCT SERVICES MGR | 18 | 1.00 | 118,715 | 1.00 | 121,930 | 1.00 | 121,930 | 1.00 | 121,930 |
| ACCT TECH | 20 | 3.00 | 179,998 | 3.00 | 163,629 | 3.00 | 163,629 | 3.00 | 163,629 |
| ADMIN ANAL | 18 | 4.00 | 313,000 | 4.00 | 326,795 | 4.00 | 326,795 | 4.00 | 326,795 |
| ADMIN SUPPORT CLK | 20 | 4.00 | 207,367 | 4.00 | 209,077 | 4.00 | 209,077 | 4.00 | 209,077 |
| BUDGET/PROG EVAL MGR | 18 | 1.00 | 109,672 | 1.00 | 111,863 | 1.00 | 111,863 | 1.00 | 111,863 |
| BUYER | 16 | 2.00 | 126,348 | 2.00 | 130,375 | 2.00 | 130,375 | 2.00 | 130,375 |
| DOC SERVS LDWKR | 17 | 1.00 | 61,306 | 1.00 | 62,531 | 1.00 | 62,531 | 1.00 | 62,531 |
| DOC SERVS SPEC | 17 | 2.00 | 111,234 | 2.00 | 113,456 | 2.00 | 113,456 | 2.00 | 113,456 |
| FINANCE DIR | 21 | 1.00 | 154,843 | 1.00 | 159,276 | 1.00 | 159,276 | 1.00 | 159,276 |
| GRANT WRITER | 18 | 1.00 | 74,176 | 1.00 | 75,657 | 1.00 | 75,657 | 1.00 | 75,657 |
| PRINCIPAL ACCOUNTANT | 18 | 3.00 | 307,377 | 3.00 | 314,003 | 3.00 | 314,003 | 3.00 | 314,003 |
| PROG ASST | 20 | 2.00 | 99,820 | 2.00 | 105,656 | 2.00 | 105,656 | 2.00 | 105,656 |
| RISK MANAGER | 18 | 1.00 | 103,880 | 1.00 | 106,966 | 1.00 | 106,966 | 1.00 | 106,966 |
| SAFETY COORDINATOR | 18 | 1.00 | 77,098 | 1.00 | 78,638 | 1.00 | 78,638 | 1.00 | 78,638 |
| TOTAL |  | 42.00 | \$ 3,005,105 | 41.00 | \$ 3,036,638 | 41.00 | \$ 3,036,638 | 41.00 | \$ 3,036,638 |

Salary amounts recorded on this page are for total budgeted salaries; this amount may differ from budgeted permanent wages as presented in the Line Item Detail due to payroll allocations to other funding sources (capital projects, grants, etc.) or inter-agency services are not reflected in this summary page.

