



CITY OF MADISON INFORMATION TECHNOLOGY

Internet Filtering Policy

Overview

Effective: 04/01/2009

Amended: 06/30/2021

Objective: Establish procedures and protocols for restricting access to certain websites
Ensure security of the City network by preventing access to malicious websites

Contact: IT Help Desk, (608) 266-4193, helpdesk@cityofmadison.com

Policy

The City employs an industry leading firewall to scan, flag, and block malicious websites. Access to a website will be blocked if it poses a security risk to the City network. Websites are organized into categories based on similar topic and general description as determined by the vendor. Specific categories are blocked based on vendor recommendations. Sites blocked for being newly created – Newly Registered Domains (NRDs) – will remain blocked until they are older than thirty-two (32) days.

Exceptions

Requests for exceptions need to be submitted to the Help Desk. IT will not grant any exceptions that pose a security risk. Police conducting investigations should use their dedicated forensics network.